

### Pune e Stock Broking Limited

Regd. Office

1198 Shukrawar Peth Subhashnagar Lane No. 3 Pune 411 002 Tel: +91 20 41000600 Fax: +91 20 24498100 www.pesb.co.in

Member: BSE, NSE, MCX, MCX-SX

BSE	NSE	MCX	MCX-SX
SEBI Regn. No. :			
INZ 000161438	INZ 000161438	INZ 000161438	INZ 000161438
INZ 000161438	INZ 000161438	INZ 000161438	INZ 000161438
	INZ 000161438	INZ 000161438	INZ 000161438

Depository Participant : CDSL DP ID : 12058100 SEBI Reg. No. : IN-DP-CDSL-481-2008

## **Client Registration Form**

	<ul><li>☐ Individual</li><li>☐ NRI</li></ul>				<ul><li>☐ HUF</li><li>☐ Non-Individu</li><li>☐ Foreign National</li></ul>							ıal			
Form No.:															
Client Name :															
Client Code No.:															
Client ID :	1	2	0	5	8	1	0	0							
Ref. :  In Person Verification  Name & Signate		У													

Checked By

Authorised By

Received By

#### INSTRUCTIONS / CHECK LIST FOR FILLING KYC FORM

#### A. IMPORTANT POINTS:

- I Self attorted copy of IVN card is mandate vitorial clients.
- 2. Gooks of this execution by deministrately the problem is read to salfan, exist and a companied by diighter for verification, misuse the original of any document is not product for earliest national for a testing the popular to be provedy attested by artificial authorization, they are the conditional ments us per the below the upper distance.
- If any post licitizent, you states, is in a foreign language, then standard trinto English is recoived.
- Note Cookings of the cooking of Cookings but, making in help our annivour of submitted.
- If correspondence & permanent address and different then proofs for both respectives company.
- Cold to operate must note the application in risking violation in alk capacity
- For non-verdente and rereign nationals;<sup>6</sup> sever to trade subject to RBI and EEMA guide med, ropy on passing #3 Of any O.C. Cardiann bey dependence on our subject of determined.
- To fine gnenti iss, Citi is of oral, and in helds since of alls not be the directors their tassport oxyshold long see
- 8. In case of Moderant Navy Vidis, Marchofs declaration coordinated by a CCC (Continuous discharge) at if cale) such externities.
- 10 Influencing an earling with the post on participant or viotal function or many of propagations of the Scientific Conflict of Manufacture and Scientific Conflictions on State of the Confliction of the Confliction of Confliction of Confliction of Conflictions on State of Conflictions on Stat
- 11 Foliopally is proved Persons (ALF) are define to simple curb, who are distributed to the sudge that or increase, and functional indicates the curb, you eagly report of the Subscious of Governments, sending belief than, period. Covernment judication tray of fixers, sending especiations of state expression corporations, contrast position carry of solve by etc.

#### Proof of Identity( POI): List of documents admissible as Proof of Identity;

- AV and with project out this is a mandators requirement for all applicants except these whole respectively each at from obtaining AV disted in Section C.
- Unid as Identification Humber (FIEC(Auchain) / Passocritivity et Di dam / Driving Romae.
- 4 dentity and discurrence maps part's Photo, suggisted by my of the following. Control/State. Coopman of any list is June timeing. So also abbedulating couthorities, is also become independency. Additional and instructions colleges affiliated to University approximatel Bodition on as ICAL COVAL, Co., But Councilled, authorities as you in Control deforations' seasons Bodition.

#### C. Proof of Address (POA): List of documents admissible as Proof of Address: (\*Documents having an expiry date should be valid on the date of submission.)

Personn Wood of the may Cam Alacion Calc Atopistons: Loads of Nats.

- Agreement of Residence/Ording Liberal/Flat Maintainance biomsurance Copy
- Unling tills for Telephone Ellipphyland in State of tybillion Gas of Noticephone United to Broad Association
- Bank Assault Statement Passions Not more than 3 months of de
- Self-learn in two children of upone Ocur Loges, giving hence across a reconstitution whatsout it.
- 5. Propriori edoresta issued over ny of the following: Bank Menagers of Scheduled Commodis Banks/Scheduled Commodis Ba
- 6 Identity of Africance with one bygissue, by any of the following Central Micros. Covernment in and its Departments, Status by Regular on Authorities. Purify Decorptions of a single Achodised Commontal Regions In the Francial Institutions of Logical Logical Commontal Regions of Logical Processing States and Processing Logical Regions of the CVALICES Canada and Commontal Regions.
- For El Subliaccount, Power of Attempty given by Elistic account to the Customism (which are only noterized another according to such izabit at give. Congride educkness should be only.)
- 8. The block followers in the remactifier scottern lighters at eq.

# Exemptions/clarifications to PAN (\*Sufficient documentary evidence in support of such claims to be collected.)

- nicastral transactions a contaken on penal to Contral Covernment on froi Sight Covernment and by officials augmented by Court via official flour catch Court look version.
- investorance diregionne state of Sikking
- Infanttésin, tiata a aperdésissa ethomosying toxishling tax relativimedu.
- SIDct studial Princisupot 3 s 30,000 (p.s.)
- In case of institutional contours row, Fig. Mis. 20th, ExCla. Sineacted. Commercial Sants, Murchase who is a certification of the Exclamation of Santan Development. Corporations his rand donument on standard HIAA and Product Transact HIAB in the certific doubt of the PAH on the Contours of Act, 1996, Coordourd standard verify the PAH on the certific doubt over the Contours of the PAH on the Contours of the Contours of the PAH on the Contours of the PAH on the Contours of the Contours of

#### E. List of people authorized to attest the documents:

- Sotaly Public Gezotted Officer Manager of a Schoolled Commedial/Collegestive Santo or Millinstocial Recogn Bares. [Name, Pedignation & Sealishould be attitude anche copy.]
- 2 in case of NHN, authorized officials of pressure numbers of school for Commode. Bares more than in India. Notary Public Court Vigistrate, Ludge, no an embracy/Comstane General in the country whose the client resides are permitted to attest the discurrents.

#### ADDITIONAL INFORMATION

1. Additional documents in case of trading in derivatives segments - illustrative list:

Copy of ITR Acknowledgement	Copy of Annual Accounts
In case of salary income - Salary Slip, Copy of Form 16	New worth certificate
Copy of demat account holding statement.	Bank account statement for last 6 months
Any other relevant documents substantiating ownership of assets.	Self declaration with relevant supporting documents.

\*In respect of other clients, documents as per risk management policy of the stock broker need to be provided by the client from time to time.

- 2. Copy of cancelled cheque leaf/ pass book/bank statement specifying name of the constituent, MICR Code or/and IFSC Code of the bank should be submitted.
- 3. Demat master or recent holding statement issued by DP bearing name of the client.

#### 4. For individuals:

- a. Stock broker has an option of doing 'in-person' verification through web camera at the branch office of the stock broker/sub-broker's office.
- b. In case of non-resident clients, employees at the stock broker's local office, overseas can do inperson' verification. Further, considering the infeasibility of carrying out 'In-person' verification of the non-resident clients by the stock broker's staff, attestation of KYC documents by Notary Public, Court, Magistrate, Judge, Local Banker, Indian Embassy / Consulate General in the country where the client resides may be permitted.

#### 5. For non-individuals:

- a. Form need to be initialized by all the authorized signatories.
- b. Copy of Board Resolution or declaration (on the letterhead) naming the persons authorized to deal in securities on behalf of company/firm/others and their specimen signatures.

In case of Non-Individuals, additional documents to be obtained from non-individuals, over & above the POI & POA, as mentioned below:

Types of entity	Documentary requirements
Corporate	<ul> <li>Copy of the balance sheets for the last 2 financial years (to be submitted every year).</li> <li>Copy of latest share holding pattern including list of all those holding control, either directly or indirectly, in the company in terms of SEBI takeover Regulations, duly certified by the company secretary/Whole time director/MD (to be submitted every year).</li> <li>Photograph, POI, POA, PAN and DIN numbers of whole time directors/two directors in charge of day to day operations.</li> <li>Photograph, POI, POA, PAN of individual promoters holding control - either directly or indirectly.</li> <li>Copies of the Memorandum and Articles of Association and certificate of incorporation.</li> <li>Copy of the Board Resolution for investment in securities market.</li> <li>Authorised signatories list with specimen signatures.</li> </ul>
Partnership firm	<ul> <li>Copy of the balance sheets for the last 2 financial years (to be submitted every year).</li> <li>Certificate of registration (for registered partnership firms only).</li> <li>Copy of partnership deed.</li> <li>Authorised signatories list with specimen signatures.</li> <li>Photograph, POI, POA, PAN of Partners.</li> </ul>
Trust	<ul> <li>Copy of the balance sheets for the last 2 financial years (to be submitted every year).</li> <li>Certificate of registration (for registered trust only).</li> <li>Copy of Trust deed.</li> <li>List of trustees certified by managing trustees/CA.</li> <li>Photograph, POI, POA, PAN of Trustees.</li> </ul>
HUF	<ul> <li>PAN of HUF.</li> <li>Deed of declaration of HUF/ List of coparceners.</li> <li>Bank pass-book/bank statement in the name of HUF.</li> <li>Photograph, POI, POA, PAN of Karta.</li> </ul>
Unincorporated association or a body of individuals	<ul> <li>Proof of Existence/Constitution document.</li> <li>Resolution of the managing body &amp; Power of Attorney granted to transact business on its behalf.</li> <li>Authorized signatories list with specimen signatures.</li> </ul>
Banks/Institutional Investors	<ul> <li>Copy of the constitution/registration or annual report/balance sheet for the last 2 financial years.</li> <li>Authorized signatories list with specimen signatures.</li> </ul>
Foreign Institutional Investors (FII)	<ul> <li>Copy of SEBI registration certificate.</li> <li>Authorized signatories list with specimen signatures.</li> </ul>
Army/Government Bodies	<ul> <li>Self-certification on letterhead.</li> <li>Authorized signatories list with specimen signatures.</li> </ul>
Registered Society	<ul> <li>Copy of Registration Certificate under Societies Registration Act.</li> <li>List of Managing Committee members.</li> <li>Committee resolution for persons authorised to act as authorised signatories with specimen signatures.</li> <li>True copy of Society Rules and Bye Laws certified by the Chairman/Secretary.</li> </ul>

## INDEX

PART	Γ - I - MANDATORY DOCUMEN	NTS	
S.No.	Name of the Document	Document Description	Page No.
1	Account Opening Form	KYC form - Document captures the basic information about the constituent and an instruction/check list.	1 - 2
2	Account Opening Form	C-KYC form - Document captures the basic information about the constituent (Individuals)	3 - 4
3	Trading Account Related Details	Bank Account Details, DP Details, Trading References, Nomination Details.	5 - 7
4	Tarriff Sheet	Document detailing the rate/amount of brokerage and other charges levied on the client for trading on the stock exchange(s) (to be added by the stock broker.)	8
5	Pro Trading Disclosure	This Documents Disclose the fact that Member is engaged in pro trading.	9
6	Rights and Obligations of NSE/BSE/MCX	Document stating the Rights & Obligations of stock broker / trading member, sub-broker and client for trading on exchanges (including additional rights & obligations in case of internet / wireless technology based trading.)	10 - 25
7	Risk Disclosure Document	Document detailing risks associated with dealing in the securities market.	26 - 30
8	Guidance note	Document detailing do's and don'ts for trading on exchange, for the education of the investors.	31 - 32
9	Policies and Procedures	Document describing significant policies and procedures of the stock broker (to be added by the stock broker.)	33 - 37
PART	- II - VOLUNTARY DOCUMENT	S AS PROVIDED BY THE STOCK BROKER	
10	Voluntary General Terms & Conditions	This agreement contains various clauses which are voluntary in nature but are desirable to ensure smooth functioning of trading & settlement.	38 - 42
11.	BSE StAR MF Letter	This is a letter to avail dealing in the units of Mutual Funds Scheme on BSE StAR MF.	43
12.	MFSS letter	This is a letter to avail dealing in the units of Mutual Funds Scheme on NSE MFSS.	44
13.	Running Account Authorization	Through this document client gives authorization to Member for maintaining running account of funds/ securities & retain funds / Securities for margin & other obligation.	45
14.	Authorisation For Electronic Contract Notes	<ol> <li>Through this document client gives authorization to Member for issuance of digital contract Note / Bills / Ledger accounts etc.</li> <li>Declaration for Delivering Trade Confirmation via SMS.</li> </ol>	46

15	Consent for intra/inter segment, inter exchange movement of funds	This document would enable set off between various segments. Authority to deal & Accept orders on Telephones.	47
16	Addendum to the Client Registration form / KEY Information	This document briefly highlights the Anti Money Laundering provision.	48
17	Demat Form Right and Obligation	Demat Account Opening Form and Rights and Obligation.	51 - 54
18	Power of Attorney (For Securities)	For Pay-in of Securities for the Purpose of Settlement / Margin.	55
19	Nomination Form	Nomination Details	56 - 57
20	HUF Declaration	Details of Co-parceners.	58
21	Beneficial Owners Declaration	Beneficial Owner (BO) Declaration.	59
22	FATCA/ CRS Declaration Form	FATCA/CRS Declaration Form (For Individuals)	60
23	Self Declaration	Self Declaration for variation in name	61
24	Self Declaration	To be signed voluntarily by client	62
25	CDSL Alerts	CDSL Alerts for SMS.	65

Clearing member (in F & O and Currency Segment) Axis Bank Ltd.

#### Pune e Stock Broking Limited

#### Regd. Office / Correspondence Office

1198 Shukrawar Peth, Subhashnagar Lane No. 3, Pune - 411 002.

Tel.: +91 20 41000600 Fax: +91 20 24498100, info@pesb.co.in, www.pesb.co.in

#### SEBI Registration No. and date:

1) BSE : INZ 000161438 - 21st Dec. 2017 - Capital Market Segment

INZ 000161438 - 21st Dec. 2017 - FO Segment

2) NSE : INZ 000161438 - 21st Dec. 2017 - Capital Market Segment

INZ 000161438 - 21st Dec. 2017 - FO Segment INZ 000161438 - 21st Dec. 2017 - CDS Segment

MCX-SX : INZ 000161438 - 21st Dec. 2017 - Capital Market Segment

INZ 000161438 - 21st Dec. 2017 - FO Segment INZ 000161438 - 21st Dec. 2017 - CDS Segment

4) MCX : INZ 000161438 - 21st Dec. 2017

Compliance officer name : Jatin Gandhi

Phone no. : +9120 41000600, email id: jatin@pesb.co.in

• CEO name : Jatin Gandhi

Phone no. : +9120 41000600, email id: jatin@pesb.co.in

For any grievance/dispute please contact stock broker Pune e Stock Broking Limited at the above address or email idjatin@pesb.co.in and Phone no. <u>+9120 - 41000600</u> In case not satisfied with the response, please contact the concerned exchange(s) details is as follows:-

 1) BSE: is@bseindia.com
 & Phone No.: +9122-22728097

 2) NSE: ignse@nse.co.in
 & Phone No.: +9122-26598190

 3) MCX: grievance@mcxindia.com
 & Phone No.: +9122-67318888

4) MCX-SX: investorcomplaints@mcx-sx.com & Phone No.: +9122-67319000 (Mumbai)

+9133 - 22317253 (Kolkata) +9111 - 43560050 / 70 (Delhi) +9144 - 43950850 / 51 (Chennai)

## **Know Your Client (KYC)**





Application Form (For Individuals Only) Application No. : Please fill in ENGLISH and in BLOCK LETTERS A. Identity Details (please see guidelines overleaf) (As appearing in supporting identification document). 1. Name of Applicant **PHOTOGRAPH** Father's/Spouse Name Please affix the recent passport size photograph and 2. Gender Male Female B. Marital status Single Married C. Date of Birth sign across it 3. Nationality Indian Other 4. Status Please tick (🗸) 🗌 Resident Individual 🔲 Non Resident 🔲 Foreign National (Passport Copy Mandatory for NRIs & Foreign Nationals) 5. PAN Please enclose a duly attested copy of your PAN Card Aadhaar Number, if any: 6. Proof of Identity submitted for PAN exempt cases Please Tick (✓) □ UID (Aadhaar) □ Passport □ Voter ID □ Driving Licence □ Others (Please see guideline 'D' overleaf B. Address Details (please see guidelines overleaf) 1. Address for Correspondence City / Town / Village Pin Code State Country 2. Contact Details Tel. (Off.) (ISD) Tel. (Res.) (ISD) Mobile Fax E-Mail Id. 3. Proof of address to be provided by Applicant. Please submit ANY ONE of the following valid documents & tick ( 🗸) against the document attached. Passport Ration Card Registered Lease/Sale Agreement of Residence Driving License Voter Identity Card \*Latest Bank A/c Statement/Passbook \*Latest Telephone Bill (only Land Line) | \*Latest Electricity Bill | \*Latest Gas Bill | Others (Please specify) 4. Permanent Address of Resident Applicant if different from above B1 OR Overseas Address (Mandatory) for Non-Resident Applicant City / Town / Village Pin Code Country State 5. Proof of address to be provided by Applicant. Please submit ANY ONE of the following valid documents & tick ( 🗸) against the document attached. Passport Ration Card Registered Lease/Sale Agreement of Residence Driving License Voter Identity Card \*Latest Bank A/c Statement/Passbook \*Latest Telephone Bill (only Land Line) \*Latest Electricity Bill \*Latest Gas Bill Others (Please specify) \* Not more than 3 Months old. Validity/Expiry date of proof of address submitted ddd/mm/m/yyyyy 6. Any other information: SIGNATURE OF APPLICANT **DECLARATION** I hereby declare that the details furnished above are true and correct to the best of my/our knowledge and belief and

undertake to inform you of any changes therein, immediately. In case any of the above information is found to be false or untrue or misleading or misrepresenting, I am/we are aware that I/we may be held liable for it. Client Sign: 10 Place FOR OFFICE USE ONLY IPV Done ☐ on d d / m m / y y y y

AMC/Intermediary name OR code Seal/Stamp of the intermediary should contain Seal/Stamp of the intermediary should contain Staff Name Staff Name (Originals Verified) Self Certified Document copies received Designation Designation Name of the Organization Name of the Organization (Attested) True copies of documents received Signature Signature Main Intermediary Date Date

#### INSTRUCTIONS / CHECK LIST FOR FILLING KYC FORM

#### A. IMPORTANT POINTS:

- 1. Self attested copy of PAN card is mandatory for all clients.
- Copies of all the documents submitted by the applicant should be self-attested and accompanied by originals for verification. In case the original of any document is not produced for verification, then the copies should be properly attested by entities authorized for attesting the documents, as per the below mentioned list.
- 3. If any proof of identity or address is in a foreign language, then translation into English is required.
- Name & address of the applicant mentioned on the KYC form, should match with the documentary proof submitted.
- If correspondence & permanent address are different, then proofs for both have to be submitted.
- Sole proprietor must make the application in his individual name & capacity.
- For non-residents and foreign nationals, (allowed to trade subject to RBI and FEMA guidelines), copy of passport/PIOCard/OCICard and overseas address proof is mandatory.
- 8. For foreign entities, CIN is optional; and in the absence of DIN no. for the directors, their passport copy should be given.
- In case of Merchant Navy NRI's, Mariner's declaration or certified copy of CDC (Continuous Discharge Certificate) is to be submitted.
- 10.For opening an account with Depository participant or Mutual Fund, for a minor, photocopy of the School Leaving Certificate/Mark sheet issued by Higher Secondary Board/Passport of Minor/Birth Certificate must be provided.
- 11.Politically Exposed Persons (PEP) are defined as individuals who are or have been entrusted with prominent public functions in a foreign country, e.g., Heads of States or of Governments, senior politicians, senior Government/judicial/military officers, senior executives of state owned corporations, important political party officials, etc.

### B. Proof of Identity( POI): List of documents admissible as Proof of Identity:

- PAN card with photograph. This is a mandatory requirement for all applicants except those who are specifically exempt from obtaining PAN (listed in Section D).
- Unique Identification Number (UID) (Aadhaar) / Passport / Voter ID card / Driving license.
- Identity card/ document with applicant's Photo, issued by any of the following: Central/State Government and its Departments, Statutory/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities, Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc., to their Members; and Credit cards/Debit cards issued by Banks.

#### C. Proof of Address (POA): List of documents admissible as Proof of Address: (\*Documents having an expiry date should be valid on the date of submission.)

1. Passport/Voters Identity Card/Ration Card/Registered Lease or Sale

- Agreement of Residence/Driving License/Flat Maintenance bill/Insurance Copy.
- Utility bills like Telephone Bill (only land line), Electricity bill or Gas bill Not more than 3 months old.
- 3. Bank Account Statement/Passbook Not more than 3 months old.
- 4. Self-declaration by High Court and Supreme Court judges, giving the new address in respect of their own accounts.
- Proof of address issued by any of the following: Bank Managers of Scheduled Commercial Banks/Scheduled Co-Operative Bank/Multinationa Foreign Banks/Gazetted Officer/Notary public/Elected representatives to the Legislative Assembly/Parliament/Documents issued by any Govt. or Statutory Authority.
- Identity card/document with address, issued by any of the following:
   Central/State Government and its Departments,
   Statutory/Regulatory Authorities, Public Sector Undertakings,
   Scheduled Commercial Banks, Public Financial Institutions, Colleges
   affiliated to Universities and Professional Bodies such as ICAI,
   ICWAI, ICSI, Bar Council etc.,to their Members.
- For FII/sub account, Power of Attorney given by FII/sub-account to the Custodians (which are duly notarized and/or apostiled or consularised) that gives the registered address should be taken.
- 8. The proof of address in the name of the spouse may be accepted.

# D. Exemptions/clarifications to PAN (\*Sufficient documentary evidence in support of such claims to be collected.)

- In case of transactions undertaken on behalf of Central Government and/or State Government and by officials appointed by Courts e.g. Official liquidator, Court receiver etc.
- 2. Investors residing in the state of Sikkim.
- 3. UN entities/multilateral agencies exempt from paying taxes/filing tax returns in India.
- 4. SIP of Mutual Funds upto Rs 50,000/- p.a.
- 5. In case of institutional clients, namely, FIIs, Mfs, VCFs, FVCIs, Scheduled Commercial Banks, Multilateral and Bilateral Development Financial Institutions, State Industrial Development Corporations, Insurance Companies registered with IRDA and Public Financial Institution as defined under section 4A of the Companies Act, 1956, Custodians shall verify the PAN card details with the original PAN card and provide duly certified copies of such verified PAN details to the intermediary.

#### E. List of people authorized to attest the documents:

- Notary Public, Gazetted Officer, Manager of a Scheduled Commercial/Co-operative Bank or Multinational Foreign Banks (Name, Designation & Seal should be affixed on the copy).
- In case of NRIs, authorized officials of overseas branches of Scheduled Commercial Banks registered in India, Notary Public, Court Magistrate, Judge, Indian Embassy/Consulate General in the country where the client resides are permitted to attest the documents.

Please Submit the KYC Documents on A4 Size Paper Only.

#### CENTRAL KYC REGISTRY I Know Your Customer (KYC) Application Form I Individual Important Instructions: A) Fields marked with '\*' are mandatory fields. E) List of State / U.T code as per Indian Motor Vehicle Act, 1988 is available at the end. B) Please fill the form in English and in BLOCK letters. F) List of two character ISO 3166 country codes is available at the end. C) Please fill the date in DD-MM-YYYY format. G) KYC number of applicant is mandatory for update application. D) Please read section wise detailed guidelines / instructions H) For particular section update, please tick (✓) in the box available before the at the end. section number and strike off the sections not required to be updated. Application Type\* New ☐ Update For office use only (To be filled by financial institution) KYC Number (Mandatory for KYC update request) Account Type\* □ Normal ☐ Simplified (for low risk customers) 1. PERSONAL DETAILS (Please refer instruction A at the end) Middle Name Last Name Prefix First Name ☐ Name\* (Same as ID proof) Maiden Name (If any\*) Father / Spouse Name\* Mother Name\* Date of Birth\* РНОТО Gender\* ☐ M- Male F- Female ☐ T- Transgender Married ☐ Unmarried Others Marital Status\* ☐ IN- Indian Others (ISO 3166 Country Code Citizenship\* Residential Status\* Resident Individual ■ Non Resident Indian ☐ Foreign National Person of Indian Origin ☐ S- Service ( ☐ Private Sector) Occupation Type\* ☐ Public Sector Government Sector) O- Others ( Professional Self Employed Retired House wife Student) B- Business ☐ X- Not Categorised X Sign Below Photo ☐ 2. TICK IF APPLICABLE RESIDENCE FOR TAX PURPOSES IN JURISDICTION(S) OUT SIDE INDIA (Please refer instruction B at the end) ADDITIONAL DETAILS REQUIRED\* (Mandatory only if section 2 is ticked) ISO 3166 Country Code of Jurisdiction of Residence\* Tax Identification Number or equivalent (If issued by jurisdiction)\* Place / City of Birth\* ISO 3166 Country Code of Birth\* ☐ 3. PROOF OF IDENTITY (Pol)\* (Please refer instruction C at the end) (Certified copy of any one of the following Proof of Identity [Pol] needs to be submitted) □ A- Passport Number Passport Expiry Date □ B- Voter ID Card C- PAN Card ☐ D- Driving Licence Driving Licence Expiry Date ☐ E- UID (Aadhaar) ☐ F- NREGA Job Card Z- Others (any document notified by the central government) Identification Number ☐ S- Simplified Measures Account - Document Type code Identification Number ☐ 4. PROOF OF ADDRESS (PoA)\* 4.1 CURRENT / PERMANENT / OVERSEAS ADDRESS DETAILS (Please see instruction D at the end) (Certified copy of any one of the following Proof of Address [PoA] needs to be submitted) Registered Office Address Type\* Residential / Business Residential Business Unspecified Proof of Address\* Passport **Driving Licence** UID (Aadhaar) Voter Identity Card NREGA Job Card Others Simplified Measures Account - Document Type code Address Line 1\*

Pin / Post Code\*

City / Town / Village\*

ISO 3166 Country Code\*

State / U.T Code\*

Line 2 Line 3

District\*

4.2 CORRESPONDENCE / LOCAL ADDRESS DETAILS* (Please see instruc	
Same as Current / Permanent / Overseas Address details (In case of multiple	correspondence / local addresses, please fill 'Annexure A1)
Line 1*	
Line 2	0: /7 /20
Line 3  District*  Pin / Post Code*	City / Town / Village*
1 111/1 031 0000	State / U.T Code* ISO 3166 Country Code*
	IDENT OUTSIDE INDIAN FOR TAX PURPOSES* (Applicable if section 2 is ticked)
Same as Current / Permanent / Overseas Address details	Same as Correspondence / Local Address details
Line 1*	
Line 2 Line 3	City / Town / Village*
State*	ZIP / Post Code* ISO 3166 Country Code*
5. CONTACT DETAILS (All communications will be sent on provided Mobile No. /	·
	Email-to) (Flease relet instruction F at the end)
Tel. (Off) Tel. (Res)	_ Mobile
FAX Email ID	
6. DETAILS OF RELATED PERSON (In case of additional related persons, pl	ease fill 'Annexure B1') (Please refer instruction G at the end)
Addition of Related Person Deletion of Related Person KY	C Number of Related Person (if available*)
Related Person Type* Guardian of Minor Assignee	Authorized Representative
Prefix First Name  Name*	Middle Name Last Name
(If KYC number and name are provided, below details o	f section 6 are optional)
PROOF OF IDENTITY [Pol] OF RELATED PERSON* (Please see instruction(H) at the	he end)
☐ A- Passport Number	Passport Expiry Date
☐ B- Voter ID Card	
☐ C- PAN Card	
☐ D- Driving Licence	Driving Licence Expiry Date
☐ E- UID (Aadhaar)	Sitting closines Expiry Sate
☐ F- NREGA Job Card	
Z- Others (any document notified by the central government)	Identification Number
☐ S- Simplified Measures Account - Document Type code	Identification Number
7. REMARKS (If any)	
. REMARKS (II ally)	
8. APPLICANT DECLARATION	
I hereby declare that the details furnished above are true and correct to the best of my knowledge and bel	
therein, immediately. In case any of the above information is found to be false or untrue or misleading or mis for it.	representing. I am aware that I may be held liable
I hereby consent to receiving information from Central KYC Registry through SMS/Email on the above regist	ered number/email address. X [Signature / Thumb Impression]
Date: DD-MM-YYYY Place:	Signature / Thumb Impression of Applicant
9. ATTESTATION / FOR OFFICE USE ONLY	
Documents Received Certified Copies	
	NIGHT IT ION BETAIL O
KYC VERIFICATION CARRIED OUT BY	INSTITUTION DETAILS
Date DD - MM - Y Y Y Y	Name Name
Emp. Name	Code
Emp. Code	
Emp. Designation	
Emp. Branch	
	[Institution Stamp]
[Employee Signature]	

#### TRADING ACCOUNT RELATED DETAILS

A. BANK ACCOUNT(S) DETAILS		For Individual	s & Non-Individuals
1) Bank Name :			
Branch Address :			
Bank account no.:			
Account Type : Saving  Curre	nt 🗌 NRI 🗌 NRE 🗌 NRO 🗌	OTHERS	
MICR No.	IFSC No.		
2) Bank Name :			
Branch Address :			
Bank account no.:			
Account Type : Saving  Curre	nt 🗌 NRI 🗌 NRE 🗍 NRO 🗌	OTHERS	
MICR No.	IFSC No.		
B. DEPOSITORY ACCOUNT(S) DETAIL	S		
Depository Name (NSDL/CDSL)	& Beneficiary ID(BO ID) D	Depository Participant Name	Beneficiary Name
C. OTHER DETAILS (Please see guidelines			_
	se tick (3): Below 1 Lac 1-5 Lac 5		」>25 Lacs
Net worth in (*Net worth should not		d / m m / y y y y	
	•	Business Profess	
	cally Exposed Person   Related to a Politic		
For definition of PEP, please refer gui	delines overleaf		
4. Any other Information :			
D. TRADING PREFERENCES * Please sign in the relevant boxes where y	you wish to trade. The segment not chosen sho	ould be struck off by the clie	nt.
BSE (Capital Market)	BSE (Derivatives)	BSE (Star MF)	
X	x	x	<b>k</b>
Client Sign 2 (	Client Sign 3 [	Client Sign 4	
NSE (Capital Market)	NSE (Futures & Options)	NSE (Currency De	erivative)
X Client Sign 5	X Client Sign 6	X Client Sign 7	
MCX-SX (Capital Market)	MCX-SX (Futures & Options)	MCX-SX (Curren	cy Derivative)
X Client Sign 8	X Client Sign <b>1</b>	X Client Sign 10	
NSE (MFSS)	NSE SLB	MCX (Futures & O	entions)
X	X	X	
Client Sign 10	Client Sign @	Client Sign 13	

Note: Client will be able to trade only on those segment which are active with the Trading Member from time to time. Please refer to www.pesb.co.in for further information.

# If, in future, the client wants to trade on any new segment/new exchange, separate authorization/letter should be taken from the client by the stock broker.

#### D. PAST ACTIONS

or its Partners/promoters/whole time direct	ors/authorized persons in charge o	f dealing in securities during the last
E. DEALINGS THROUGH SUB-BROKERS AND O		
<ul> <li>If client is dealing through the sub-broker, provide</li> </ul>		
Sub-broker's Name:	_	
Registered office address:		
SEBI Registration number : BSE :		
Phone: Fax:		
■ Whether dealing with any other stock broker/sub-l		
Name of stock broker		
Client Code: E		3
Details of disputes/dues pending from/to such sto		
F. ADDITIONAL DETAILS		
■ Whether you wish to receive physical contract not	e or Electronic Contract Note (ECN) (pleas	e specify) :
Specify your Email id, if applicable:		
■ Whether you wish to avail of the facility of internet	trading/wireless technology (please specif	y):
■ Numbers of years of Investment/Trading Experier	nce:	
In case of non-individuals, name, designation, PA securities on behalf of company /firm/others:	N, UID, signature, residential address and	photographs of persons authorized to deal in
■ Any other information :		
G. INTRODUCER DETAILS (optional)		
Name of the Introducer		
(Surname)	(Name)	(Middle Name)
Status of the Introducer : (Sub-broker/Remisier/A	uthorized Person/Existing Client/Others, P	Please specify)
Address of the Introducer:		
City:Pincode:	State :	Country:
Phone no. :	Signature of the Introducer:	
H. NOMINATION DETAILS (for individuals only)		
☐ I/We wish to nominate	□ I/We do not	wish to nominate
Name of the Nominee :	<del>-</del>	
Address of the Nominee :	·	
City: Pincode:		
Phone no.:		Date of Birth of Nominee :
	milee.	Date of Birth of Northhee
If Nominee is a minor, details of guardian:		
Name of guardian:		
Address of Guardian :		
City: Pincode:		· ·
Phone no.:	Signature of the Guardian:	
$\label{eq:withers} WITNESSES (Only applicable in case the account how the content of the con$	older has made nomination)	
Name	Name	
Address	Address	
Signature	Signature	

#### **DECLARATION**

- 1 I/We hereby declare that the details furnished above are true and correct to the best of my knowledge and belief and I / We undertake to inform you of any changes therein, immediately. In case any of the above information is found to be false or untrue or misleading or misrepresenting, I /we aware that I /we be held liable for it.
- 2. I/We confirm having read/been explained and understood the contents of the document on policy and procedures of the stock broker and the tariff sheet.
- 3. I/We further confirm having read and understood the contents of the 'Rights and Obligations' document(s) and 'Risk Disclosure Document'. I/We do hereby agree to be bound by such provisions as outlined in these documents. I/We have also been informed that the standard set of documents has been displayed for Information on stock broker's designated website, if any.

Place Date	;	Client Signature : / 🕡 🛭 Signature of All Authori (In case of Non-Individ	sed Signatories
	FOR OFFICE	USE ONLY	
LICC Code allotted to the Client			
UCC Code allotted to the Client:	Documents verified with Originals	Client Interviewed by	In person Verification done by
Name of the Employee	3 7 7		
Employee Code			
Designation of the employee			
Date			
Signature			
I / We undertake that we have r documents. I/We have also made t given/sent him a copy of all the KY all the non-mandatory documents Obligations' and RDD would be ma	he client aware of 'Rights and C C documents. I/We undertake t would be duly intimated to the c	Obligations' document (s), R that any change in the 'Polic clients. I/We also undertake	DD and Guidance Note. I/We have by and Procedures', tariff sheet and that any change in the 'Rights and
Risk Profile of Client Low Risk	Medium Risk	High Risk	
For Pune e Stock Broking Lim	ited		
Signature of Authorised Sign	natory		
Date			Seal/Stamp of the stock broker

#### SCHEDULE OF CHARGES FOR TRADING ACCOUNT

Client Code :	Brokerage Scheme														
Cash Segme			F & O F & O Option Future		Currency Currency Future Option		SLB Segment		MCX Future		MCX Option				
	Max. (%)	Min. (Paise)	Max. (%)	Min. (Paise)	% on Premium	Min. per Lot (Rs.)	ı	Min. (Paise)	% on Premium	Max. (%)	Min. (Paise)	Max. (%)	1	% on Premium	Min. per Lot (Rs)
Trading : First leg															
Square off : Second leg															
Delivery Brokerage															

#### Other charges:

- Transaction Charges, SEBI fees, STT, Stampduty, Goods and Service Tax etc. would be charged as per regulatory norms.
- Any other penalty as Prescribed by SEBI / Exchanges. Levied by regulator on account of client's default, would be charged at actual.
- PeSB reserves the rights to levy additional charges including but not limited to the following:

Particulars	Amount
Auction Charges (In CM Segment)	1.5% of shortage amount
Bounced Cheque/Stop Payment of cheque	Rs. 250/- per instance/instrument

(These charges are subject to revision at the sole discretion of PeSB and shall be informed by ordinary post/email/quarterly account statements. Service Tax would be levied as per prevailing rates on the above mentioned charges)

I have read, understood, accepted and agree to pay the brokerage & charges.	
For	For Pune e Stock Broking Limited
19 🔼 X	
(Client Signature)	Authorised Signatory
Name:	Name:

### **Disclosure Regarding Pro Trading**

То,	
Name of the Client	Client Code
Dear Sir, As per the exchange notification, we here by inform y broker, are undertaking Proprietary Trading / arbiti account.	
<b>Thanks &amp; best regards.</b> Pune e Stock Broking Limited	
Authorised Signatory	
I / We acknowledge receipt of your information th trading.	at you do client based trading and pro accoun
(Client Signature)	

## RIGHTS AND OBLIGATIONS OF STOCK BROKERS, SUB-BROKERS AND CLIENTS as prescribed by SEBI and Stock Exchanges

- 1. The client shall invest/trade in those securities/contracts/other instruments admitted to dealings on the Exchanges as defined in the Rules, Byelaws and Regulations of Exchanges/ Securities and Exchange Board of India (SEBI) and circulars/notices issued there under from time to time.
- 2. The stock broker, sub-broker and the client shall be bound by all the Rules, Byelaws and Regulations of the Exchange and circulars/notices issued there under and Rules and Regulations of SEBI and relevant notifications of Government authorities as may be in force from time to time.
- The client shall satisfy itself of the capacity of the stock broker to deal in securities and/or deal in derivatives contracts and wishes to execute its orders through the stock broker and the client shall from time to time continue to satisfy itself of such capability of the stock broker before executing orders through the stock broker.
- 4. The stock broker shall continuously satisfy itself about the genuineness and financial soundness of the client and investment objectives relevant to the services to be provided.
- 5. The stock broker shall take steps to make the client aware of the precise nature of the Stock broker's liability for business to be conducted, including any limitations, the liability and the capacity in which the stock broker acts.
- 6. The sub-broker shall provide necessary assistance and co-operate with the stock broker in all its dealings with the client(s).

#### **CLIENT INFORMATION**

- 7. The client shall furnish all such details in full as are required by the stock broker in "Account Opening Form" with supporting details, made mandatory by stock exchanges/SEBI from time to time.
- 8. The client shall familiarize himself with all the mandatory provisions in the Account Opening documents. Any additional clauses or documents specified by the stock broker shall be non-mandatory, as per terms & conditions accepted by the client.
- 9. The client shall immediately notify the stock broker in writing if there is any change in the information in the 'account opening form' as provided at the time of account opening and thereafter; including the information on winding up petition/insolvency petition or any litigation which may have material bearing on his capacity. The client shall provide/update the financial information to the stock broker on a periodic basis.
- 10. The stock broker and sub-broker shall maintain all the details of the client as mentioned in the account opening form or any other information pertaining to the client, confidentially and that they shall not disclose the same to any person/authority except as required under any law/regulatory requirements. Provided however that the stock broker may so disclose information about his client to any person or authority with the express permission of the client.

#### **MARGINS**

11. The client shall pay applicable initial margins, withholding margins, special margins or such other margins as are considered necessary by the stock broker or the Exchange or as may be directed by SEBI from time to time as applicable to the segment(s) in which the client trades. The stock broker is permitted in its sole and absolute discretion to collect additional margins (even though not required by the Exchange, Clearing House/Clearing Corporation or SEBI) and the client shall be obliged to pay such margins within the stipulated time.

12. The client understands that payment of margins by the client does not necessarily imply complete satisfaction of all dues. In spite of consistently having paid margins, the client may, on the settlement of its trade, be obliged to pay (or entitled to receive) such further sums as the contract may dictate/require.

#### TRANSACTIONS AND SETTLEMENTS

- 13. The client shall give any order for buy or sell of a security/derivatives contract in writing or in such form or manner, as may be mutually agreed between the client and the stock broker. The stock broker shall ensure to place orders and execute the trades of the client, only in the Unique Client Code assigned to that client.
- 14. The stock broker shall inform the client and keep him apprised about trading/settlement cycles, delivery/payment schedules, any changes therein from time to time, and it shall be the responsibility in turn of the client to comply with such schedules/procedures of the relevant stock exchange where the trade is executed.
- 15. The stock broker shall ensure that the money/securities deposited by the client shall be kept in a separate account, distinct from his/its own account or account of any other client and shall not be used by the stock broker for himself/itself or for any other client or for any purpose other than the purposes mentioned in Rules, Regulations, circulars, notices, guidelines of SEBI and/or Rules, Regulations, Bye-laws, circulars and notices of Exchange.
- 16. Where the Exchange(s) cancels trade(s) suo moto all such trades including the trade/s done on behalf of the client shall ipso facto stand cancelled, stock broker shall be entitled to cancel the respective contract(s) with client(s).
- 17. The transactions executed on the Exchange are subject to Rules, Byelaws and Regulations and circulars/notices issued thereunder of the Exchanges where the trade is executed and all parties to such trade shall have submitted to the jurisdiction of such court as may be specified by the Byelaws and Regulations of the Exchanges where the trade is executed for the purpose of giving effect to the provisions of the Rules, Byelaws and Regulations of the Exchanges and the circulars/notices issued thereunder.

#### **BROKERAGE**

18. The Client shall pay to the stock broker brokerage and statutory levies as are prevailing from time to time and as they apply to the Client's account, transactions and to the services that stock broker renders to the Client. The stock broker shall not charge brokerage more than the maximum brokerage permissible as per the rules, regulations and bye-laws of the relevant stock exchanges and/or rules and regulations of SEBI.

#### LIQUIDATION AND CLOSE OUT OF POSITION

- 19. Without prejudice to the stock broker's other rights (including the right to refer a matter to arbitration), the client understands that the stock broker shall be entitled to liquidate/close out all or any of the client's positions for non-payment of margins or other amounts, outstanding debts, etc. and adjust the proceeds of such liquidation/close out, if any, against the client's liabilities/obligations. Any and all losses and financial charges on account of such liquidation/closing-out shall be charged to and borne by the client.
- 20. In the event of death or insolvency of the client or his/its otherwise becoming incapable of receiving and paying for or delivering or transferring securities which the client has ordered to be bought or sold, stock broker may close out the transaction of the client and claim losses, if any, against the estate of the client. The client or his nominees, successors, heirs and assignee shall be entitled to any surplus which may result there from. The client shall note that transfer of funds/securities in favor of a Nominee shall be valid discharge by the stock broker against the legal heir.
- 21. The stock broker shall bring to the notice of the relevant Exchange the information about default in payment/delivery and related aspects by a client. In case where defaulting client is a corporate

entity/partnership/proprietary firm or any other artificial legal entity, then the name(s) of Director(s)/Promoter(s)/Partner(s)/Proprietor as the case may be, shall also be communicated by the stock broker to the relevant Exchange(s).

#### **DISPUTE RESOLUTION**

- 22. The stock broker shall provide the client with the relevant contact details of the concerned Exchanges and SEBI.
- 23. The stock broker shall co-operate in redressing grievances of the client in respect of all transactions routed through it and in removing objections for bad delivery of shares, rectification of bad delivery, etc.
- 24. The client and the stock broker shall refer any claims and/or disputes with respect to deposits, margin money, etc., to arbitration as per the Rules, Byelaws and Regulations of the Exchanges where the trade is executed and circulars/notices issued thereunder as may be in force from time to time.
- 25. The stock broker shall ensure faster settlement of any arbitration proceedings arising out of the transactions entered into between him vis-à-vis the client and he shall be liable to implement the arbitration awards made in such proceedings.
- 26. The client/stock-broker understands that the instructions issued by an authorized representative for dispute resolution, if any, of the client/stock-broker shall be binding on the client/stock-broker in accordance with the letter authorizing the said representative to deal on behalf of the said client/stock-broker.

#### **TERMINATION OF RELATIONSHIP**

- 27. This relationship between the stock broker and the client shall be terminated; if the stock broker for any reason ceases to be a member of the stock exchange including cessation of membership by reason of the stock broker's default, death, resignation or expulsion or if the certificate is cancelled by the Board.
- 28. The stock broker, sub-broker and the client shall be entitled to terminate the relationship between them without giving any reasons to the other party, after giving notice in writing of not less than one month to the other parties. Notwithstanding any such termination, all rights, liabilities and obligations of the parties arising out of or in respect of transactions entered into prior to the termination of this relationship shall continue to subsist and vest in/be binding on the respective parties or his/its respective heirs, executors, administrators, legal representatives or successors, as the case may be.
- 29. In the event of demise/insolvency of the sub-broker or the cancellation of his/its registration with the Board or/withdrawal of recognition of the sub-broker by the stock exchange and/or termination of the agreement with the sub broker by the stock broker, for any reason whatsoever, the client shall be informed of such termination and the client shall be deemed to be the direct client of the stock broker and all clauses in the 'Rights and Obligations' document(s) governing the stock broker, sub-broker and client shall continue to be in force as it is, unless the client intimates to the stock broker his/its intention to terminate their relationship by giving a notice in writing of not less than one month.

#### ADDITIONAL RIGHTS AND OBLIGATIONS

- 30. The stock broker shall ensure due protection to the client regarding client's rights to dividends, rights or bonus shares, etc. in respect of transactions routed through it and it shall not do anything which is likely to harm the interest of the client with whom and for whom they may have had transactions in securities.
- 31. The stock broker and client shall reconcile and settle their accounts from time to time as per the Rules, Regulations, Bye Laws, Circulars, Notices and Guidelines issued by SEBI and the relevant Exchanges where the trade is executed.

- 32. The stock broker shall issue a contract note to his constituents for trades executed in such format as may be prescribed by the Exchange from time to time containing records of all transactions including details of order number, trade number, trade time, trade price, trade quantity, details of the derivatives contract, client code, brokerage, all charges levied etc. and with all other relevant details as required therein to be filled in and issued in such manner and within such time as prescribed by the Exchange. The stock broker shall send contract notes to the investors within one working day of the execution of the trades in hard copy and/or in electronic form using digital signature.
- 33. The stock broker shall make pay out of funds or delivery of securities, as the case may be, to the Client within one working day of receipt of the payout from the relevant Exchange where the trade is executed unless otherwise specified by the client and subject to such terms and conditions as may be prescribed by the relevant Exchange from time to time where the trade is executed.
- 34. The stock broker shall send a complete `Statement of Accounts' for both funds and securities in respect of each of its clients in such periodicity and format within such time, as may be prescribed by the relevant Exchange, from time to time, where the trade is executed. The Statement shall also state that the client shall report errors, if any, in the Statement within such time as may be prescribed by the relevant Exchange from time to time where the trade was executed, from the receipt thereof to the Stock broker.
- 35. The stock broker shall send daily margin statements to the clients. Daily Margin statement should include, inter-alia, details of collateral deposited, collateral utilized and collateral status (available balance/due from client) with break up in terms of cash, Fixed Deposit Receipts (FDRs), Bank Guarantee and securities.
- 36. The Client shall ensure that it has the required legal capacity to, and is authorized to, enter into the relationship with stock broker and is capable of performing his obligations and undertakings hereunder. All actions required to be taken to ensure compliance of all the transactions, which the Client may enter into shall be completed by the Client prior to such transaction being entered into.

#### **ELECTRONIC CONTRACT NOTES (ECN)**

- 37. In case, client opts to receive the contract note in electronic form, he shall provide an appropriate e-mail id to the stock broker. The client shall communicate to the stock broker any change in the email-id through a physical letter. If the client has opted for internet trading, the request for change of email id may be made through the secured access by way of client specific user id and password.
- 38. The stock broker shall ensure that all ECNs sent through the e-mail shall be digitally signed, encrypted, non-tamper able and in compliance with the provisions of the IT Act, 2000. In case, ECN is sent through e-mail as an attachment, the attached file shall also be secured with the digital signature, encrypted and non-tamperable.
- 39. The client shall note that non-receipt of bounced mail notification by the stock broker shall amount to delivery of the contract note at the e-mail ID of the client.
- 40. The stock broker shall retain ECN and acknowledgement of the e-mail in a soft and nontamperable form in the manner prescribed by the exchange in compliance with the provisions of the IT Act, 2000 and as per the extant rules/regulations/circulars/quidelines issued by SEBI/Stock Exchanges from time to time. The proof of delivery i.e., log report generated by the system at the time of sending the contract notes shall be maintained by the stock broker for the specified period under the extant regulations of SEBI/stock exchanges. The log report shall provide the details of the contract notes that are not delivered to the client/e-mails rejected or bounced back. The stock broker shall take all possible steps to ensure receipt of notification of bounced mails by him at all times within the stipulated time period under the extant regulations of SEBI/stock exchanges.

- 41. The stock broker shall continue to send contract notes in the physical mode to such clients who do not opt to receive the contract notes in the electronic form. Wherever the ECNs have not been delivered to the client or has been rejected (bouncing of mails) by the e-mail ID of the client, the stock broker shall send a physical contract note to the client within the stipulated time under the extant regulations of SEBI/stock exchanges and maintain the proof of delivery of such physical contract notes.
- 42. In addition to the e-mail communication of the ECNs to the client, the stock broker shall simultaneously publish the ECN on his designated web-site, if any, in a secured way and enable relevant access to the clients and for this purpose, shall allot a unique user name and password to the client, with an option to the client to save the contract note electronically and/or take a print out of the same.

#### LAW AND JURISDICTION

- 43. In addition to the specific rights set out in this document, the stock broker, sub-broker and the client shall be entitled to exercise any other rights which the stock broker or the client may have under the Rules, Bye-laws and Regulations of the Exchanges in which the client chooses to trade and circulars/notices issued thereunder or Rules and Regulations of SEBI.
- 44. The provisions of this document shall always be subject to Government notifications, any rules, regulations, guidelines and circulars/notices issued by SEBI and Rules, Regulations and Bye laws of the relevant stock exchanges, where the trade is executed, that may be in force from time to time.
- 45. The stock broker and the client shall abide by any award passed by the Arbitrator(s) under the Arbitration and Conciliation Act, 1996. However, there is also a provision of appeal within the stock exchanges, if either party is not satisfied with the arbitration award.
- 46. Words and expressions which are used in this document but which are not defined herein shall, unless the context otherwise requires, have the same meaning as assigned thereto in the Rules, Byelaws and Regulations and circulars/notices issued thereunder of the Exchanges/SEBI.
- 47. All additional voluntary clauses/document added by the stock broker should not be in contravention with rules/regulations/notices/circulars of Exchanges/SEBI. Any changes in such voluntary clauses/document(s) need to be preceded by a notice of 15 days. Any changes in the rights and obligations which are specified by Exchanges/SEBI shall also be brought to the notice of the clients.
- 48. If the rights and obligations of the parties hereto are altered by virtue of change in Rules and regulations of SEBI or Bye-laws, Rules and Regulations of the relevant stock Exchanges where the trade is executed, such changes shall be deemed to have been incorporated herein in modification of the rights and obligations of the parties mentioned in this document.

Mode of KYC Account	
Opening Kit Dispatch	
Physical Electronic	
Client Sign	
(Tick Whichever Applicable)	

#### INTERNET & WIRELESS TECHNOLOGY BASED TRADING FACILITY PROVIDED BY STOCK BROKERS TO CLIENT

(All the clauses mentioned in the 'Rights and Obligations' document(s) shall be applicable. Additionally, the clauses mentioned herein shall also be applicable.)

- 1. Stock broker is eligible for providing Internet based trading (IBT) and securities trading through the use of wireless technology that shall include the use of devices such as mobile phone, laptop with data card, etc. which use Internet Protocol (IP). The stock broker shall comply with all requirements applicable to internet based trading/securities trading using wireless technology as may be specified by SEBI & the Exchanges from time to time.
- 2. The client is desirous of investing/trading in securities and for this purpose, the client is desirous of using either the internet based trading facility or the facility for securities trading through use of wireless technology. The Stock broker shall provide the Stock broker's IBT Service to the Client, and the Client shall avail of the Stock broker's IBT Service, on and subject to SEBI/Exchanges Provisions and the terms and conditions specified on the Stock broker's IBT Web Site provided that they are in line with the norms prescribed by Exchanges/SEBI.
- 3. The stock broker shall bring to the notice of client the features, risks, responsibilities, obligations and liabilities associated with securities trading through wireless technology/internet/smart order routing or any other technology should be brought to the notice of the client by the stock broker.
- 4. The stock broker shall make the client aware that the Stock Broker's IBT system itself generates the initial password and its password policy as stipulated in line with norms prescribed by Exchanges/SEBI.
- 5. The Client shall be responsible for keeping the Username and Password confidential and secure and shall be solely responsible for all orders entered and transactions done by any person whosoever through the Stock broker's IBT System using the Client's Username and/or Password whether or not such person was authorized to do so. Also the client is aware that authentication technologies and strict security measures are required for the internet trading/securities trading through wireless technology through order routed system and undertakes to ensure that the password of the client and/or his authorized representative are not revealed to any third party including employees and dealers of the stock broker
- 6. The Client shall immediately notify the Stock broker in writing if he forgets his password, discovers security flaw in Stock Broker's IBT System, discovers/suspects discrepancies/ unauthorized access through his username/password/account with full details of such unauthorized use, the date, the manner and the transactions effected pursuant to such unauthorized use, etc.
- 7. The Client is fully aware of and understands the risks associated with availing of a service for routing orders over the internet/securities trading through wireless technology and Client shall be fully liable and responsible for any and all acts done in the Client's Username/password in any manner whatsoever.
- 8. The stock broker shall send the order/trade confirmation through email to the client at his request. The client is aware that the order/ trade confirmation is also provided on the web portal. In case client is trading using wireless technology, the stock broker shall send the order/trade confirmation on the device of the client.
- 9. The client is aware that trading over the internet involves many uncertain factors and complex hardware, software, systems, communication lines, peripherals, etc. are susceptible to interruptions and dislocations. The Stock broker and the Exchange do not make any representation or warranty that the Stock broker's IBT Service will be available to the Client at all times without any interruption.
- 10. The Client shall not have any claim against the Exchange or the Stock broker on account of any suspension, interruption, non-availability or malfunctioning of the Stock broker's IBT System or Service or the Exchange's service or systems or non-execution of his orders due to any link/system failure at the Client/Stock brokers/Exchange end for any reason beyond the control of the stock broker/Exchanges.

#### ANNEXURE - 3 (of KYC Document)

## RIGHTS AND OBLIGATIONS OF MEMBERS, AUTHORIZED PERSONS AND CLIENTS as prescribed by SEBI and Commodity Exchanges

- 1. The client shall invest/trade in those commodities /contracts/other instruments admitted to dealings on the Exchanges as defined in the Rules, Byelaws and Business Rules / Regulations of Exchanges / SEBI and circulars/notices issued there under from time to time.
- 2. The Member, Authorized Person and the client shall be bound by all the Rules, Byelaws and Business Rules of the Exchange and circulars/notices issued there under and Rules and Regulations of SEBI and relevant notifications of Government authorities as may be in force from time to time.
- The client shall satisfy itself of the capacity of the Member to deal in commodities and/or deal in derivatives contracts and wishes to execute its orders through the Member and the client shall from time to time continue to satisfy itself of such capability of the Member before executing orders through the Member.
- 4. The Member shall continuously satisfy itself about the genuineness and financial soundness of the client and investment objectives relevant to the services to be provided.
- 5. The Member shall take steps to make the client aware of the precise nature of the Member's liability for business to be conducted, including any limitations, the liability and the capacity in which the Member acts.
- 6. Requirements of professional diligence
  - a. The Member must exercise professional diligence while entering into a financial contract or discharging any obligations under it.
  - b. "Professional diligence" means the standard of skill care that a member would be reasonably expected to exercise towards a Client, commensurate with
    - i. honest market practice;
    - ii. the principal of good faith;
    - iii. level of knowledge, experience and expertise of the Client;
    - iv. the nature and degree of risk embodied in the financial product\* or financial service being availed by the Client; and
    - v. the extent of dependence of the Client on the Member.
  - \*Commodity derivative contract
- 7. The Authorized Person shall provide necessary assistance and co-operate with the Member in all its dealings with the client(s).

#### **CLIENT INFORMATION**

- 8. The client shall furnish all such details in full as are required by the Member in "Account Opening Form" with supporting details, made mandatory by commodity exchanges/SEBI from time to time.
- 9. The client shall familiarize himself with all the mandatory provisions in the Account Opening documents. Any additional clauses or documents specified by the Member shall be non-mandatory, therefore, subject to specific acceptance by the client.
- 10. The client shall immediately notify the Member in writing if there is any change in the information in the 'account opening form' as provided at the time of account opening and thereafter; including the information on winding up petition/insolvency petition or any litigation which may have material bearing on his capacity. The client shall provide/update the financial information to the Member on a periodic basis.
- 11. A. Protection from unfair terms in financial contracts\*\*
  - a. An unfair term of a non-negotiated contract will be void.

- b. A term is unfair if it
  - i. causes a significant imbalance in the rights and obligations of the parties under the financial contract, to the detriment of the Client; and
  - ii. is not reasonably necessary to protect the legitimate interests of the Member.
- c. The factors to be taken into account while determining whether a term is unfair, include
  - i. the nature of the financial product or financial service dealt with under the financial contract
  - ii. the extent of transparency of the term;
- \*\*Contracts offered by commodity exchanges
  - iii. the extent to which the term allows a Client to compare it with other financial contracts for similar financial products or financial services; and
  - iv. the financial contract as a whole and the terms of any other contract on which it is dependent.
- d. A term is transparent if it
  - i. is expressed in reasonably plain language that is likely to be understood by the Client;
  - ii. is legible and presented clearly; and
  - iii. is readily available to the Client affected by the term.
- e. If a term of a financial contract is determined to be unfair under point 11. A.c, the parties will continue to be bound by the remaining terms of the financial contract to the extent that the financial contract is capable of enforcement without the unfair term.

#### 11. B.

- a. "Non-negotiated contract" means a contract whose terms, other than the terms contained in point 11 C. (given below) are not negotiated between the parties to the financial contract and includes
  - i. a financial contract in which, relative to the Client, the Member has a substantially greater bargaining power in determining terms of the financial contract; and
  - ii. a standard form contract.
- b. "Standard form contract" means a financial contract that is substantially not negotiable for the Client, except for the terms contained in point 11 C.
- c. Even if some terms of a financial contract are negotiated in form, the financial contract may be regarded as a non-negotiated contract if so indicated by
  - i. an overall and substantial assessment of the financial contract; and
  - ii. the substantial circumstances surrounding the financial contract
- d. In a claim that a financial contract is a non-negotiated contract, the onus of demonstrating otherwise will be on the Member.

#### 11. C.

- a. The above does not apply to a term of a financial contract if it
  - i. defines the subject matter of the financial contract;
  - ii. sets the price that is paid, or payable, for the provision of the financial product or financial service under the financial contract and has been clearly disclosed to the Client; or
  - iii. is required, or expressly permitted, under any law or regulations.
- b. The exemption under point 11 C. does not apply to a term that deals with the payment of an amount which is contingent on the occurrence or non-occurrence of any particular event.
- 12. The Member and Authorized Person shall maintain all the details of the client as mentioned in the account opening form or any other information pertaining to the client, confidentially and that they

shall not disclose the same to any person/authority except as required under any law/regulatory requirements. Provided however that the Member may so disclose information about his client to any person or authority with the express permission of the client.

- 13. A. Protection of personal information and confidentiality
  - a. "Personal information" means any information that relates to a Client or allows a Client's identity to be inferred, directly or indirectly, and includes
    - i. name and contact information;
    - ii. biometric information, in case of individuals
    - iii. information relating to transactions in, or holdings of, financial products
    - iv. information relating to the use of financial services; or
    - v. such other information as may be specified.

#### 13. B.

- a. A member must
  - i. not collect personal information relating to a Client in excess of what is required for the provision of a financial product or financial service;
  - ii. maintain the confidentiality of personal information relating to Clients and not disclose it to a third party, except in a manner expressly permitted under point 13 B.b.;
  - iii. make best efforts to ensure that any personal information relating to a Client that it holds is accurate, up to date and complete;
  - iv. ensure that Clients can obtain reasonable access to their personal information, subject to any exceptions that the regulator may specify; and
  - v. allow Clients an effective opportunity to seek modifications to their personal information to ensure that the personal information held by the Member is accurate, up to date and complete.
  - b. A member may disclose personal information relating to a Client to a third party only if
    - i. it has obtained prior written informed consent of the Client for the disclosure, after giving the Client an effective opportunity to refuse consent;
    - ii. the Client has directed the disclosure to be made;
    - iii. the Regulator has approved or ordered the disclosure, and unless prohibited by the relevant law or regulations, the Client is given an opportunity to represent under such law or regulations against such disclosure;
    - iv. the disclosure is required under any law or regulations, and unless prohibited by such law or regulations, the Client is given an opportunity to represent under such law or regulations against such disclosure;
    - v. the disclosure is directly related to the provision of a financial product or financial service to the Client, if the member -
      - 1. informs the Client in advance that the personal information may be shared with a third party; and
      - 2. makes arrangements to ensure that the third party maintains the confidentiality of the personal information in the same manner as required under this part; or
    - vi. the disclosure is made to protect against or prevent actual or potential fraud, unauthorised transactions or claims, if the member arranges with the third party to maintain the confidentiality of the personal information in the manner required under this part -
- C. "Third party" means any person other than the concerned member, including a person belonging to the same group as the member.

- 14. A. Requirement of fair disclosure both initially and on continuing basis
  - a. Member must ensure fair disclosure, of information that is likely to be required by a Client to make an informed transaction decision.
  - b. In order to constitute fair disclosure, the information must be provided
    - i. sufficiently before the Client enters into a financial contract, so as to allow the Client reasonable time to understand the information;
    - ii. in writing and in a manner that is likely to be understood by a Client belonging to a particular category; and
    - iii. in a manner that enables the Client to make reasonable comparison of the financial product or financial service with other similar financial products or financial services.
  - c. The types of information that must be disclosed to a Client in relation to a financial product or financial service, which may include information regarding
    - i. main characteristics of the financial product or financial service, including its feature, benefits and risks to the client:
    - ii. consideration to be paid for the financial product or financial service or the manner in which the consideration is calculated;
    - iii. existence, exclusion or effect of any term in the financial product or financial contract;
    - iv. nature, attributes and rights of the member, including its identity, regulatory status and affiliations;
    - v. contact details of the member and the methods of communication to be used between the member and the client;
    - vi. right of the client to rescind a financial contract within a specified period; or vii.rights of the client under any law or regulations.

#### 14. B.

- a. Member must provide a Client that is availing a financial product or financial service provided by it, with the following continuing disclosures
  - i. any material change to the information that was required to be disclosed under point 14 A. at the time when the Client initially availed the financial product or financial service;
  - ii. information relating to the status or performance of a financial product held by the Client, as may be required to assess the rights or interests in the financial product or financial service; and
  - iii. any other information that may be specified.
- b. A continuing disclosure must be made
  - i. within a reasonable time-period from the occurrence of any material change or at reasonable periodic intervals, as applicable; and
  - ii. in writing and in a manner that is likely to be understood by a Client belonging to that category.

#### **MARGINS**

- 15. The client shall pay applicable initial margins, withholding margins, special margins or such other margins as are considered necessary by the Member or the Exchange or as may be directed by SEBI from time to time as applicable to the segment(s) in which the client trades. The Member is permitted in its sole and absolute discretion to collect additional margins (even though not required by the Exchange or SEBI) and the client shall be obliged to pay such margins within the stipulated time.
- 16. The client understands that payment of margins by the client does not necessarily imply complete satisfaction of all dues. In spite of consistently having paid margins, the client may, on the settlement of its trade, be obliged to pay (or entitled to receive) such further sums as the contract may dictate/require.

#### TRANSACTIONS AND SETTLEMENTS

- 17. The client shall give any order for buy or sell of commodities derivatives contract in writing or in such form or manner, as may be mutually agreed between the client and the Member however ensuring the regulatory requirements in this regard are complied with. The Member shall ensure to place orders and execute the trades of the client, only in the Unique Client Code assigned to that client.
- 18. The Member shall inform the client and keep him apprised about trading / settlement cycles, delivery /payment schedules, any changes therein from time to time, and it shall be the responsibility in turn of the client to comply with such schedules/procedures of the relevant commodity exchange where the trade is executed.
- 19. The Member shall ensure that the money deposited by the client shall be kept in a separate account, distinct from his/its own account or account of any other client and shall not be used by the Member for himself/itself or for any other client or for any purpose other than the purposes mentioned in Rules, circulars, notices, guidelines of SEBI and/or Rules, Business Rules, Bye-laws, circulars and notices of Exchange.
- 20. Where the Exchange(s) cancels trade(s) suo moto all such trades including the trade/s done on behalf of the client shall ipso facto stand cancelled, Member shall be entitled to cancel the respective contract(s) with client(s).
- 21. The transactions executed on the Exchange are subject to Rules, Byelaws and Business Rules and circulars/notices issued there under of the Exchanges where the trade is executed and all parties to such trade shall have submitted to the jurisdiction of such court as may be specified by the Byelaws and Business Rules of the Exchanges where the trade is executed for the purpose of giving effect to the provisions of the Rules, Byelaws and Business Rules of the Exchanges and the circulars/notices issued thereunder.

#### **BROKERAGE**

22. The Client shall pay to the Member brokerage and statutory levies as are prevailing from time to time and as they apply to the Client's account, transactions and to the services that Member renders to the Client. The Member shall not charge brokerage more than the maximum brokerage permissible as per the Rules, Business Rules and Bye-laws of the relevant commodity exchanges and/or Rules of SEBI.

#### LIQUIDATION AND CLOSE OUT OF POSITION

- 23. Without prejudice to the Member's other rights (including the right to refer a matter to arbitration), the client understands that the Member shall be entitled to liquidate/close out all or any of the client's positions for non-payment of margins or other amounts, outstanding debts, etc. and adjust the proceeds of such liquidation/close out, if any, against the client's liabilities/obligations. Any and all losses and financial charges on account of such liquidation/closing-out shall be charged to and borne by the client.
- 24. In the event of death or insolvency of the client or his/its otherwise becoming incapable of receiving and paying for or delivering or transferring commodities which the client has ordered to be bought or sold, Member may close out the transaction of the client and claim losses, if any, against the estate of the client. The client or his nominees, successors, heirs and assignee shall be entitled to any surplus which may result there from. The client shall note that transfer of funds/commodities in favor of a Nominee shall be valid discharge by the Member against the legal heir.

#### **DISPUTE RESOLUTION**

- 25. The Member shall co-operate in redressing grievances of the client in respect of all transactions routed through it.
- 26. The client and the Member shall refer any claims and/or disputes with respect to deposits, margin money, etc., to arbitration as per the Rules, Byelaws and Business Rules of the Exchanges where the trade is executed and circulars/notices issued thereunder as may be in force from time to time.

- 27. The client/Member understands that the instructions issued by an authorized representative for dispute resolution, if any, of the client/Member shall be binding on the client/Member in accordance with the letter authorizing the said representative to deal on behalf of the said client/Member.
- 28. Requirement for each member to have an effective grievance redress which is accessible to all its Client
  - a. A member must have in place an effective mechanism to receive and redress complaints from its Clients in relation to financial products or financial services provided by it, or on its behalf, in a prompt and fair manner.
  - b. A member must inform a Client, at the commencement of relationship with the Client and at such other time when the information is likely to be required by the Client; of
    - i. the Client's right to seek redress for any complaints; and
    - ii. the processes followed by the member to receive and redress complaints from its Clients.

#### 29. A Suitability of advice for the Client

Right to receive advise that is suitable taking into account the relevant personal circumstances of the Client, such as the Client financial circumstances and needs. This obligation would apply to persons who render advice to Clients and the regulator may specify categories of financial products and service that necessarily require such advice to be given.

#### a. A member must -

- i. make all efforts to obtain correct and adequate information about the relevant personal circumstances of a Client; and
- ii. ensure that the advice given is suitable for the Client after due consideration of the relevant personal circumstances of the Client.
- b. If it is reasonably apparent to the member that the available information regarding the relevant personal circumstances of a Client is incomplete or inaccurate, the member must warn the Client of the consequences of proceeding on the basis of incomplete or inaccurate information.
- c. If a Client intends to avail of a financial product or financial service that the member determines unsuitable for the Client, the member
  - i. must clearly communicate its advice to the Client in writing and in a manner that is likely to be understood by the Client; and
  - ii. may provide the financial product or financial service requested by the Client only after complying with point 29 A.a and obtaining a written acknowledgment from the Client.

#### 30. Dealing with conflict of interest

In case of any conflict between the interests of a Client and that of the member, preference much be given to the Client interests.

#### a. A member must -

- provide a Client with information regarding any conflict of interests, including any conflicted remuneration that the member has received or expects to receive for making the advice to the Client; and
- ii. give priority to the interests of the Client if the member knows, or reasonably ought to know, of a conflict between -
  - 1. its own interests and the interests of the Client; or
  - 2. he interests of the concerned member and interests of the Client, in case where the member is a financial representative.
- b. The information under point 16a.i. must be given to the Client in writing and in a manner that is likely to be understood by the Client and a written acknowledgment of the receipt of the information should be obtained from the Client.
- c. In this section, "conflicted remuneration" means any benefit, whether monetary or non-monetary, derived by a member from persons other than Clients that could, under the circumstances, reasonably be expected to influence the advice given by the member to a Client.

#### TERMINATION OF RELATIONSHIP

- 31. This relationship between the Member and the client shall be terminated; if the Member for any reason ceases to be a member of the commodity exchange including cessation of membership by reason of the Member's default, death, resignation or expulsion or if the certificate is cancelled by the Exchange.
- 32. The Member, Authorized Person and the client shall be entitled to terminate the relationship between them without giving any reasons to the other party, after giving notice in writing of not less than one month to the other parties. Notwithstanding any such termination, all rights, liabilities and obligations of the parties arising out of or in respect of transactions entered into prior to the termination of this relationship shall continue to subsist and vest in/be binding on the respective parties or his/its respective heirs, executors, administrators, legal representatives or successors, as the case may be.
- 33. In the event of demise/insolvency of the Authorized Person or the cancellation of his/its registration with the Board or/withdrawal of recognition of the Authorized Person by the commodity exchange and/or termination of the agreement with the Authorized Person by the Member, for any reason whatsoever, the client shall be informed of such termination and the client shall be deemed to be the direct client of the Member and all clauses in the 'Rights and Obligations' document(s) governing the Member, Authorized Person and client shall continue to be in force as it is, unless the client intimates to the Member his/its intention to terminate their relationship by giving a notice in writing of not less than one month.

#### ADDITIONAL RIGHTS AND OBLIGATIONS

- 34. The Member and client shall reconcile and settle their accounts from time to time as per the Rules, Business Rules, Bye Laws, Circulars, Notices and Guidelines issued by SEBI and the relevant Exchanges where the trade is executed.
- 35. The Member shall issue a contract note to his clients for trades executed in such format as may be prescribed by the Exchange from time to time containing records of all transactions including details of order number, trade number, trade time, trade price, trade quantity, details of the derivatives contract, client code, brokerage, all charges levied etc. and with all other relevant details as required therein to be filled in and issued in such manner and within such time as prescribed by the Exchange. The Member shall send contract notes to the investors within 24 hours of the execution of the trades in hard copy and/or in electronic form using digital signature.
- 36. The Member shall make pay out of funds or delivery of commodities as per the Exchange Rules, Bye-Laws, Business Rules and Circulars, as the case may be, to the Client on receipt of the payout from the relevant Exchange where the trade is executed unless otherwise specified by the client and subject to such terms and conditions as may be prescribed by the relevant Exchange from time to time where the trade is executed.
- 37. The Member shall send a complete 'Statement of Accounts' for both funds and commodities in respect of each of its clients in such periodicity and format within such time, as may be prescribed by the relevant Exchange, from time to time, where the trade is executed. The Statement shall also state that the client shall report errors, if any, in the statement within such time as may be prescribed by the relevant Exchange from time to time where the trade was executed, from the receipt there of to the stock broker.
- 38. The Member shall send margin statements to the clients on Daily basis Margin statement should include, inter-alia, details of collateral deposited, collateral utilized and collateral status (available balance/due from client) with break up in terms of cash, Fixed Deposit Receipts (FDRs), Bank Guarantee, warehouse receipts, securities etc.
- 39. The Client shall ensure that it has the required legal capacity to, and is authorized to, enter into the relationship with Member and is capable of performing his obligations and undertakings hereunder. All actions required to be taken to ensure compliance of all the transactions, which the Client may enter into shall be completed by the Client prior to such transaction being entered into.

- 40. In case, where a member surrenders his/ her/ its membership, Member gives a public notice inviting claims, if any, from investors. In case of a claim relating to transactions executed on the trading system of the Exchange, ensure that client lodge a claim with the Exchange within the stipulated period and with the supporting documents.
- 41. A. Protection from unfair conduct which includes misleading conduct & abusive conduct.
  - a. Unfair conduct in relation to financial products or financial services is prohibited.
  - b. "Unfair conduct" means an act or omission by a member or its financial representative that significantly impairs, or is likely to significantly impair, the ability of a Client to make an informed transactional decision and includes
    - i. misleading conduct under point 41.B
    - ii. abusive conduct under point 41.C
    - iii. such other conduct as may be specified.

#### 41. B.

- a. Conduct of a member or its financial representative in relation to a determinative factor is misleading if it is likely to cause the Client to take transactional decision that the Client would not have taken otherwise, and the conduct involves
  - i. providing the Client with inaccurate information or information that the member or financial representative does not believe to be true; or
  - ii. providing accurate information to the Client in a manner that is deceptive.
- b. In determining whether a conduct is misleading under point 41.B.a, the following factors must be considered to be "determinative factors"
  - i. the main characteristics of a financial product or financial service, including its features, benefits and risks to the Client;
  - ii. the Client's need for a particular financial product or financial service or its suitability for the Client.
  - iii. the consideration to be paid for the financial product or financial service or the manner in which the consideration is calculated:
  - iv. the existence, exclusion or effect of any term in a financial contract, which is material term in the context of that financial contract;
  - v. the nature, attributes and rights of the member, including its identity, regulatory status and affiliations; and
  - vi. the rights of the Client under any law or regulations.

#### 41. C.

- a. A conduct of a member or its financial representative in relation to a financial product or financial service is abusive if it
  - i. involves the use of coercion or undue influence; and
  - ii. causes or is likely to cause the Client to take a transactional decision that the Client would not have taken otherwise.
- b. In determining whether a conduct uses coercion or under influence, the following must be considered
  - i. the timing, location, nature or persistence of the conduct;
  - ii. the use of threatening or abusive language or behavior;
  - iii. the exploitation of any particular misfortune or circumstance of the Client, of which the member is aware, to influence the Client's decision with regard to a financial product or financial service.
  - iv. any non-contractual barriers imposed by the member where the Client wishes to exercise right under a financial contract, including -
  - v. the right to terminate the financial contract;
  - vi. the right to switch to another financial product or another member and
  - vii.a threat to take any action, depending on the circumstances in which the threat is made.

#### **ELECTRONIC CONTRACT NOTES (ECN)**

- 42. In case, client opts to receive the contract note in electronic form, he shall provide an appropriate email id (created by the client) to the Member (Kindly refer Appendix A of Annexure 3). Member shall ensure that all the rules/ Business Rule/Bye-Laws/ circulars issued from time to time in this regard are complied with. The client shall communicate to the Member any change in the email-id through a physical letter. If the client has opted for internet trading, the request for change of email id may be made through the secured access by way of client specific user id and password.
- 43. The Member shall ensure that all ECNs sent through the e-mail shall be digitally signed, encrypted, non-tamperable and in compliance with the provisions of the IT Act, 2000. In case, ECN is sent through e-mail as an attachment, the attached file shall also be secured with the digital signature, encrypted and non-tamperable.
- 44. The client shall note that non-receipt of bounced mail notification by the Member shall amount to delivery of the contract note at the e-mail ID of the client.
- 45. The Member shall retain ECN and acknowledgment of the e-mail in a soft and non-tamperable form in the manner prescribed by the exchange in compliance with the provisions of the IT Act, 2000 and as per the extant rules/circulars/guidelines issued by SEBI/Commodity exchanges from time to time. The proof of delivery i.e., log report generated by the system at the time of sending the contract notes shall be maintained by the Member for the specified period under the extant rules/circulars/guidelines issued by SEBI/Commodity exchanges. The log report shall provide the details of the contract notes that are not delivered to the client/e-mails rejected or bounced back. The Member shall take all possible steps to ensure receipt of notification of bounced mails by him at all times within the stipulated time period under the extant rules/circulars/guidelines issued by SEBI/Commodity exchanges.
- 46. The Member shall continue to send contract notes in the physical mode to such clients who do not opt to receive the contract notes in the electronic form. Wherever the ECNs have not been delivered to the client or has been rejected (bouncing of mails) by the e-mail ID of the client, the Member shall send a physical contract note to the client within the stipulated time under the extant Regulations/ Rules, Bye-Laws, Business Rules and Circulars of SEBI/commodity exchanges and maintain the proof of dispatch and delivery of such physical contract notes.
- 47. In addition to the e-mail communication of the ECNs to the client, the Member shall simultaneously publish the ECN on his designated web-site, if any, in a secured way and enable relevant access to the clients and for this purpose, shall allot a unique user name and password to the client, with an option to the client to save the contract note electronically and/or take a print out of the same.
- 48. The Electronic Contract Note (ECN) declaration form obtained from the Client who opts to receive the contract note in electronic form. This declaration will remain valid till it is revoked by the client.

#### LAW AND JURISDICTION

- 49. In addition to the specific rights set out in this document, the Member, Authorised Person and the client shall be entitled to exercise any other rights which the Member or the client may have under the Rules, Bye-laws and Business Rules of the Exchanges in which the client chooses to trade and circulars/notices issued there under or Rules of SEBI.
- 50. The provisions of this document shall always be subject to Government notifications, any rules, guidelines and circulars/notices issued by SEBI and Circulars, Rules, Business Rules and Bye laws of the relevant commodity exchanges, where the trade is executed, that may be in force from time to time.
- 51. The Member and the client shall abide by any award passed by the Arbitrator(s) under the Arbitration and Conciliation Act, 1996. However, there is also a provision of appeal, if either party is not satisfied with the arbitration award.

- 52. Words and expressions which are used in this document but which are not defined herein shall, unless the context otherwise requires, have the same meaning as assigned thereto in the Rules, Byelaws and Regulations/Business Rules and circulars/notices issued thereunder of the Exchanges/ SEBI.
- 53. All additional voluntary/Non-mandatory clauses/document added by the Member should not be in contravention with Rules/ Business Rules/ Notices/ Circulars of Exchanges/ SEBI. Any changes in such voluntary clauses / document(s) need to be preceded by a notice of 15 days. Any changes in the rights and obligations which are specified by Exchanges/SEBI shall also be brought to the notice of the clients.
- 54. If the rights and obligations of the parties hereto are altered by virtue of change in Rules of SEBI or Bye-laws, Rules and Business Rules of the relevant commodity exchanges where the trade is executed, such changes shall be deemed to have been incorporated herein in modification of the rights and obligations of the parties mentioned in this document.
- 55. Members are required to send account statement to their clients every day.

#### RISK DISCLOSURE DOCUMENT FOR CAPITAL MARKET AND DERIVATIVES SEGMENTS

This document contains important information on trading in Equities/Derivatives Segments of the stock exchanges. All prospective constituents should read this document before trading in Equities/Derivatives Segments of the Exchanges.

Stock exchanges/SEBI does neither singly or jointly and expressly nor impliedly guarantee nor make any representation concerning the completeness, the adequacy or accuracy of this disclosure document nor have Stock exchanges /SEBI endorsed or passed any merits of participating in the trading segments. This brief statement does not disclose all the risks and other significant aspects of trading.

In the light of the risks involved, you should undertake transactions only if you understand the nature of the relationship into which you are entering and the extent of your exposure to risk.

You must know and appreciate that trading in Equity shares, derivatives contracts or other instruments traded on the Stock Exchange, which have varying element of risk, is generally not an appropriate avenue for someone of limited resources/limited investment and/or trading experience and low risk tolerance. You should therefore carefully consider whether such trading is suitable for you in the light of your financial condition. In case you trade on Stock exchanges and suffer adverse consequences or loss, you shall be solely responsible for the same and Stock exchanges/its Clearing Corporation and/or SEBI shall not be responsible, in any manner whatsoever, for the same and it will not be open for you to take a plea that no adequate disclosure regarding the risks involved was made or that you were not explained the full risk involved by the concerned stock broker. The constituent shall be solely responsible for the consequences and no contract can be rescinded on that account. You must acknowledge and accept that there can be no guarantee of profits or no exception from losses while executing orders for purchase and/or sale of a derivative contract being traded on Stock exchanges.

It must be clearly understood by you that your dealings on Stock exchanges through a stock broker shall be subject to your fulfilling certain formalities set out by the stock broker, which may inter alia include your filling the know your client form, reading the rights and obligations, do's and don'ts, etc., and are subject to the Rules, Byelaws and Regulations of relevant Stock exchanges, its Clearing Corporation, guidelines prescribed by SEBI and in force from time to time and Circulars as may be issued by Stock exchanges or its Clearing Corporation and in force from time to time.

Stock exchanges does not provide or purport to provide any advice and shall not be liable to any person who enters into any business relationship with any stock broker of Stock exchanges and/or any third party based on any information contained in this document. Any information contained in this document must not be construed as business advice. No consideration to trade should be made without thoroughly understanding and reviewing the risks involved in such trading. If you are unsure, you must seek professional advice on the same.

In considering whether to trade or authorize someone to trade for you, you should be aware of or must get acquainted with the following:-

#### 1. BASIC RISKS:

#### 1.1 Risk of Higher Volatility:

Volatility refers to the dynamic changes in price that a security/derivatives contract undergoes when trading activity continues on the Stock Exchanges. Generally, higher the volatility of a security/derivatives contract, greater is its price swings. There may be normally greater volatility in thinly traded securities / derivatives contracts than in active securities /derivatives contracts. As a result of volatility, your order may only be partially executed or not executed at all, or the price at which your order got executed may be substantially different from the last traded price or change substantially thereafter, resulting in notional or real losses.

#### 1.2 Risk of Lower Liquidity:

Liquidity refers to the ability of market participants to buy and/or sell securities / derivatives contracts expeditiously at a competitive price and with minimal price difference. Generally, it is assumed that more the numbers of orders available in a market, greater is the liquidity. Liquidity is important because with greater liquidity, it is easier for investors to buy and/or sell securities / derivatives contracts swiftly and with minimal price difference, and as a result, investors are more likely to pay or receive a competitive price for securities / derivatives contracts purchased or sold. There may be a risk of lower liquidity in some securities / derivatives contracts as compared to active securities / derivatives contracts. As a result, your order may only be partially executed, or may be executed with relatively greater price difference or may not be executed at all.

**1.2.1** Buying or selling securities / derivatives contracts as part of a day trading strategy may also result into losses, because in such a situation, securities / derivatives contracts may have to be sold / purchased at low / high prices, compared to the expected price levels, so as not to have any open position or obligation to deliver or receive a security / derivatives contract.

#### 1.3 Risk of Wider Spreads:

Spread refers to the difference in best buy price and best sell price. It represents the differential between the price of buying a security / derivatives contract and immediately selling it or vice versa. Lower liquidity and higher volatility may result in wider than normal spreads for less liquid or illiquid securities / derivatives contracts. This in turn will hamper better price formation.

#### 1.4 Risk-reducing orders:

The placing of orders (e.g., "stop loss" orders, or "limit" orders) which are intended to limit losses to certain amounts may not be effective many a time because rapid movement in market conditions may make it impossible to execute such orders.

- **1.4.1** A "market" order will be executed promptly, subject to availability of orders on opposite side, without regard to price and that, while the customer may receive a prompt execution of a "market" order, the execution may be at available prices of outstanding orders, which satisfy the order quantity, on price time priority. It may be understood that these prices may be significantly different from the last traded price or the best price in that security / derivatives contract.
- **1.4.2** A "limit" order will be executed only at the "limit" price specified for the order or a better price. However, while the customer receives price protection, there is a possibility that the order may not be executed at all.
- **1.4.3** A stop loss order is generally placed "away" from the current price of a stock / derivatives contract, and such order gets activated if and when the security / derivatives contract reaches, or trades through, the stop price. Sell stop orders are entered ordinarily below the current price, and buy stop orders are entered ordinarily above the current price. When the security / derivatives contract reaches the predetermined price, or trades through such price, the stop loss order converts to a market/limit order and is executed at the limit or better. There is no assurance therefore that the limit order will be executable since a security / derivatives contract might penetrate the pre-determined price, in which case, the risk of such order not getting executed arises, just as with a regular limit order.

#### 1.5 Risk of News Announcements:

News announcements that may impact the price of stock / derivatives contract may occur during trading, and when combined with lower liquidity and higher volatility, may suddenly cause an unexpected positive or negative movement in the price of the security / contract.

#### 1.6 Risk of Rumors:

Rumors about companies / currencies at times float in the market through word of mouth, newspapers, websites or news agencies, etc. The investors should be wary of and should desist from acting on rumors.

#### 1.7 System Risk:

High volume trading will frequently occur at the market opening and before market close. Such high volumes may also occur at any point in the day. These may cause delays in order execution or confirmation.

**1.7.1** During periods of volatility, on account of market participants continuously modifying their order quantity or prices or placing fresh orders, there may be delays in order execution and its confirmations.

**1.7.2** Under certain market conditions, it may be difficult or impossible to liquidate a position in the market at a reasonable price or at all, when there are no outstanding orders either on the buy side or the sell side, or if trading is halted in a security / derivatives contract due to any action on account of unusual trading activity or security / derivatives contract hitting circuit filters or for any other reason.

#### 1.8 System/Network Congestion:

Trading on exchanges is in electronic mode, based on satellite/leased line based communications, combination of technologies and computer systems to place and route orders. Thus, there exists a possibility of communication failure or system problems or slow or delayed response from system or trading halt, or any such other problem/glitch whereby not being able to establish access to the trading system/network, which may be beyond control and may result in delay in processing or not processing buy or sell orders either in part or in full. You are cautioned to note that although these problems may be temporary in nature, but when you have outstanding open positions or unexecuted orders, these represent a risk because of your obligations to settle all executed transactions.

## 2. As far as Derivatives segments are concerned, please note and get yourself acquainted with the following additional features:-

#### 2.1 Effect of "Leverage" or "Gearing":

In the derivatives market, the amount of margin is small relative to the value of the derivatives contract so the transactions are 'leveraged' or 'geared'. Derivatives trading, which is conducted with a relatively small amount of margin, provides the possibility of great profit or loss in comparison with the margin amount. But transactions in derivatives carry a high degree of risk.

You should therefore completely understand the following statements before actually trading in derivatives and also trade with caution while taking into account one's circumstances, financial resources, etc. If the prices move against you, you may lose a part of or whole margin amount in a relatively short period of time. Moreover, the loss may exceed the original margin amount.

- A. Futures trading involve daily settlement of all positions. Every day the open positions are marked to market based on the closing level of the index / derivatives contract. If the contract has moved against you, you will be required to deposit the amount of loss (notional) resulting from such movement. This amount will have to be paid within a stipulated time frame, generally before commencement of trading on next day.
- B. If you fail to deposit the additional amount by the deadline or if an outstanding debt occurs in your account, the stock broker may liquidate a part of or the whole position or substitute securities. In this case, you will be liable for any losses incurred due to such close-outs.
- C. Under certain market conditions, an investor may find it difficult or impossible to execute transactions. For example, this situation can occur due to factors such as illiquidity i.e. when there are insufficient bids or offers or suspension of trading due to price limit or circuit breakers etc.
- D. In order to maintain market stability, the following steps may be adopted: changes in the margin rate, increases in the cash margin rate or others. These new measures may also be applied to the existing open interests. In such conditions, you will be required to put up additional margins or reduce your positions.
- E. You must ask your broker to provide the full details of derivatives contracts you plan to trade i.e. the contract specifications and the associated obligations.

#### 2.2 Currency specific risks:

1. The profit or loss in transactions in foreign currency-denominated contracts, whether they are traded in your own or another jurisdiction, will be affected by fluctuations in currency rates where there is a need to convert from the currency denomination of the contract to another currency.

- 2. Under certain market conditions, you may find it difficult or impossible to liquidate a position. This can occur, for example when a currency is deregulated or fixed trading bands are widened.
- 3. Currency prices are highly volatile. Price movements for currencies are influenced by, among other things: changing supply-demand relationships; trade, fiscal, monetary, exchange control programs and policies of governments; foreign political and economic events and policies; changes in national and international interest rates and inflation; currency devaluation; and sentiment of the market place. None of these factors can be controlled by any individual advisor and no assurance can be given that an advisor's advice will result in profitable trades for a participating customer or that a customer will not incur losses from such events.

#### 2.3 Risk of Option holders:

- 1. An option holder runs the risk of losing the entire amount paid for the option in a relatively short period of time. This risk reflects the nature of an option as a wasting asset which becomes worthless when it expires. An option holder who neither sells his option in the secondary market nor exercises it prior to its expiration will necessarily lose his entire investment in the option. If the price of the underlying does not change in the anticipated direction before the option expires, to an extent sufficient to cover the cost of the option, the investor may lose all or a significant part of his investment in the option.
- 2. The Exchanges may impose exercise restrictions and have absolute authority to restrict the exercise of options at certain times in specified circumstances.

#### 2.4 Risks of Option Writers:

- 1. If the price movement of the underlying is not in the anticipated direction, the option writer runs the risks of losing substantial amount.
- 2. The risk of being an option writer may be reduced by the purchase of other options on the same underlying interest and thereby assuming a spread position or by acquiring other types of hedging positions in the options markets or other markets. However, even where the writer has assumed a spread or other hedging position, the risks may still be significant. A spread position is not necessarily less risky than a simple 'long' or 'short' position.
- 3. Transactions that involve buying and writing multiple options in combination, or buying or writing options in combination with buying or selling short the underlying interests, present additional risks to investors. Combination transactions, such as option spreads, are more complex than buying or writing a single option. And it should be further noted that, as in any area of investing, a complexity not well understood is, in itself, a risk factor. While this is not to suggest that combination strategies should not be considered, it is advisable, as is the case with all investments in options, to consult with someone who is experienced and knowledgeable with respect to the risks and potential rewards of combination transactions under various market circumstances.

## 3. TRADING THROUGH WIRELESS TECHNOLOGY/ SMART ORDER ROUTING OR ANY OTHER TECHNOLOGY:

Any additional provisions defining the features, risks, responsibilities, obligations and liabilities associated with securities trading through wireless technology/ smart order routing or any other technology should be brought to the notice of the client by the stock broker.

#### 4. GENERAL

- **4.1** The term 'constituent' shall mean and include a client, a customer or an investor, who deals with a stock broker for the purpose of acquiring and/or selling of securities / derivatives contracts through the mechanism provided by the Exchanges.
- **4.2** The term 'stock broker' shall mean and include a stock broker, a broker or a stock broker, who has been admitted as such by the Exchanges and who holds a registration certificate from SEBI.

- **4.3 Deposited cash and property:** You should familiarize yourself with the protections accorded to the money or other property you deposit particularly in the event of a firm become insolvent or bankrupt. The extent to which you may recover your money or property may be governed by specific legislation or local rules. In some jurisdictions, property, which has been specifically identifiable as your own, will be prorated in the same manner as cash for purposes of distribution in the event of a shortfall. In case of any dispute with the Member of the Exchange, the same shall be subject to arbitration as per the Rules, Byelaws and Business Rules of the Exchange.
- **4.4 Commission and other charges:** Before you begin to trade, you should obtain a clear explanation of all commissions, fees and other charges for which you will be liable. These charges will affect your net profit (if any) or increase your loss.

# **GUIDANCE NOTE - DO'S AND DON'TS FOR TRADING ON THE EXCHANGE(S) FOR INVESTORS**

# **BEFORE YOU BEGIN TO TRADE**

- 1. Ensure that you deal with and through only SEBI registered intermediaries. You may check their SEBI registration certificate number from the list available on the Stock exchanges www.bseindia.com/www.nseindia.com/www.mcx-sx.com and SEBI website www.sebi.gov.in.
- 2. Ensure that you fill the KYC form completely and strike off the blank fields in the KYC form.
- 3. Ensure that you have read all the mandatory documents viz. Rights and Obligations, Risk Disclosure Document, Policy and Procedure document of the stock broker.
- 4. Ensure to read, understand and then sign the voluntary clauses, if any, agreed between you and the stock broker. Note that the clauses as agreed between you and the stock broker cannot be changed without your consent.
- 5. Get a clear idea about all brokerage, commissions, fees and other charges levied by the broker on you for trading and the relevant provisions/guidelines specified by SEBI/Stock exchanges.
- 6. Obtain a copy of all the documents executed by you from the stock broker free of charge.
- 7. In case you wish to execute Power of Attorney (POA) in favour of the Stock broker, authorizing it to operate your bank and demat account, please refer to the guidelines issued by SEBI/Exchanges in this regard.

#### TRANSACTIONS AND SETTLEMENTS

- 8. The stock broker may issue electronic contract notes (ECN) if specifically authorized by you in writing. You should provide your email id to the stock broker for the same. Don't opt for ECN if you are not familiar with computers.
- 9. Don't share your internet trading account's password with anyone.
- 10. Don't make any payment in cash to the stock broker.
- 11. Make the payments by account payee cheque in favour of the stock broker. Don't issue cheques in the name of sub-broker. Ensure that you have a documentary proof of your payment/deposit of securities with the stock broker, stating date, scrip, quantity, towards which bank/ demat account such money or securities deposited and from which bank/ demat account.
- 12. Note that facility of Trade Verification is available on stock exchanges' websites, where details of trade as mentioned in the contract note may be verified. Where trade details on the website do not tally with the details mentioned in the contract note, immediately get in touch with the Investors Grievance Cell of the relevant Stock exchange.
- 13. In case you have given specific authorization for maintaining running account, payout of funds or delivery of securities (as the case may be), may not be made to you within one working day from the receipt of payout from the Exchange. Thus, the stock broker shall maintain running account for you subject to the following conditions:
  - a) Such authorization from you shall be dated, signed by you only and contains the clause that you may revoke the same at any time.
  - b) The actual settlement of funds and securities shall be done by the stock broker, at least once in a calendar quarter or month, depending on your preference. While settling the account, the stock broker shall send to you a 'statement of accounts' containing an extract from the client ledger for funds and an extract from the register of securities displaying all the receipts/deliveries of funds and securities. The statement shall also explain the retention of funds and securities and the details of the pledged shares, if any.
  - c) On the date of settlement, the stock broker may retain the requisite securities/funds towards outstanding obligations and may also retain the funds expected to be required to meet derivatives margin obligations for next 5 trading days, calculated in the manner specified by the exchanges. In respect of cash market transactions, the stock broker may retain entire pay-in

- obligation of funds and securities due from clients as on date of settlement and for next day's business, he may retain funds/securities/margin to the extent of value of transactions executed on the day of such settlement in the cash market.
- d) You need to bring any dispute arising from the statement of account or settlement so made to the notice of the stock broker in writing preferably within 7 (seven) working days from the date of receipt of funds/securities or statement, as the case may be. In case of dispute, refer the matter in writing to the Investors Grievance Cell of the relevant Stock exchanges without delay.
- 14. In case you have not opted for maintaining running account and pay-out of funds/securities is not received on the next working day of the receipt of payout from the exchanges, please refer the matter to the stock broker. In case there is dispute, ensure that you lodge a complaint in writing immediately with the Investors Grievance Cell of the relevant Stock exchange.
- 15. Please register your mobile number and email id with the stock broker, to receive trade confirmation alerts/ details of the transactions through SMS or email, by the end of the trading day, from the stock exchanges.

#### IN CASE OF TERMINATION OF TRADING MEMBERSHIP

- 16. In case, a stock broker surrenders his membership, is expelled from membership or declared a defaulter; Stock exchanges gives a public notice inviting claims relating to only the "transactions executed on the trading system" of Stock exchange, from the investors. Ensure that you lodge a claim with the relevant Stock exchanges within the stipulated period and with the supporting documents.
- 17. Familiarize yourself with the protection accorded to the money and/or securities you may deposit with your stock broker, particularly in the event of a default or the stock broker's insolvency or bankruptcy and the extent to which you may recover such money and/or securities may be governed by the Bye-laws and Regulations of the relevant Stock exchange where the trade was executed and the scheme of the Investors' Protection Fund in force from time to time.

# **DISPUTES/COMPLAINTS**

- 18. Please note that the details of the arbitration proceedings, penal action against the brokers and investor complaints against the stock brokers are displayed on the website of the relevant Stock exchange.
- 19. In case your issue/problem/grievance is not being sorted out by concerned stock broker/sub-broker then you may take up the matter with the concerned Stock exchange. If you are not satisfied with the resolution of your complaint then you can escalate the matter to SEBI.
- Note that all the stock broker/sub-brokers have been mandated by SEBI to designate an e-mail ID of the grievance redressal division/compliance officer exclusively for the purpose of registering complaints.

# **Policies and Procedures**

The underlying document outlines various policies and procedures Pune e Stock Broking Limited (PeSB) has framed with respect to its dealing with clients for capital market, F&O and Currency Derivative, MCX Segment transactions to ensure transparency and facilitate under-standing on various aspects related to service delivery. Kindly note that the below stated policies and procedures are subject to change from time to time and the clients would be intimated about the same depending upon our internal risk management framework, market and external environment; and clients can refer the PeSB's website for the updated documents.

# 1. Refusal of orders for penny stocks etc:

Generally, PeSB alerts clients to desist from trading in any penny stocks in view of the associated risk element while dealing in such stocks. Further, the client is also required to adhere to Exchange / Members' guidelines and due diligence while trading in such stocks. Also SEBI / Exchange from time to time issues directives necessitating additional due diligence for dealing in such stock(s).

We at our sole discretion, may impose certain restrictions and/ or conditions (on case to case basis), subject to rules, regulations, byelaws, circulars, directives and guidelines of SEBI and Exchanges as well as considering the prevalent market and other circumstances and risk policies at a related point in time. These restrictions/ conditions include but are not limited to the following

- a) restrict wholly or partly for trading in certain security(ies) or category of security(ies)/ contracts viz.
  - i. illiquid stocks / stocks having low liquidity,
  - **ii.** illiquid options /far month options / long dated options,
  - iii. writing of options,
  - iv. securities listed in Z, T, TS, S, B group or 6 lakh series available for institutional category on BSE and / or securities listed in BE, IL, BT or EQ series on NSE,
  - v. any other securities/ contracts which as per the perception of PeSB are volatile or subject to market manipulation or has concentration risk at client level or at the company level,
- b) accept or partially accept an order for buy and/or sell. Such acceptance may require

- execution in a controlled environment (for e.g. from centralized desk instead of from designated dealing area or online platform),
- c) cancel orders in above securities /contracts received from clients before execution or after partial execution without assigning any reasons thereof,
- d) require the client to provide appropriate declarations before/after accepting and execution of such orders. Or as and when any enquiry from regulating authority

### PeSB shall -

- a) not be responsible for non-execution / delay in execution of such orders and consequential opportunity loss or financial loss to the client,
- b) have the discretion to place such restrictions, not with standing the fact that the client has adequate credit balance or margin available in his account and/or the client had previously purchased or sold such securities / contracts through PeSB itself,
- c) have the right to revise the list of such securities /contracts on a periodic basis.
- d) have the right to reverse such trades at the client's cost. Client can obtain the information about the updated list of securities from the Relationship Manager / Dealing Branch office / Sub Broker.
- e) not to be responsible for any loss or delay or non-execution & orders due to any technical snags, failures, break downs etc. of computer, network or parts thereoff, connectivity, internet connections, telephone lines failure of any hardware or software.
- f) not be responsible for consequences of any advice/recommendation which may be rendered by any official staff at main office or branch office or Sub-Brokers/Authorised person

# 2. Setting up Client's Exposure limit : Settlement/Margin obligation:

The Exchange bye-laws requires a member broker to adhere to various trading and settlement obligations and conditions which include but are not limited to

a) upfront margin maintenance requirements with the Exchange / Clearing Corporation prior to taking an exposure in the market,

- **b)** fund and collaterals / securities deposit, in prescribed ratio, for margin maintenance,
- **c)** certain margins to be paid for in fund only, for instance mark-to-market,
- d) trading in the scrip which is banned in F & O
- e) settlement obligations in respect of funds and/or securities to be honoured as per the settlement calendar prescribed by the exchange from time to time.

In order to enable PeSB to meet the obligation on behalf of the client, PeSB seeks client's cooperation to maintain adequate margin, make timely settlement of obligations, top-up margin by scheduled date, etc.

**Exposure setting**: Margin based limit / exposures will be set for clients for transacting in Cash and F&O segment. While computing the available margin, clear credit lying in client's settlement and margin ledger, securities held in client's beneficiary account with Member and securities held in client's demat account for which limited power of attorney is available with PeSB etc. may be considered.

Margin can be paid in form of cash and approved collateral. Collateral will be valued on daily basis at latest / previous day's closing price and Hair-cuts at least at the Rates prescribed by Exchanges shall be applicable. List of Exchange approved collaterals / securities along with applicable haircut, is subject to revision from time to time based on Exchange approved list, market volatility, quality of collateral and internal guidelines; and same can be obtained from the Relationship Manager / Dealing Branch Office/ Sub broker.

PeSB shall have the discretion to allow differential limits / exposures varying from client to client, depending upon client's trade history/experience, if available, his financial capacity and/or credit worthiness and referral of each client.

# 3. Brokerage Policy

PeSB may charge a brokerage for all trades facilitated on BSE, NSE or any other recognised exchange of which PeSB is a Member. Brokerage rate may vary from client to client, as per the terms agreed with the client at the time of registration or

by way of any subsequent written agreement between the client and PeSB. The rate of Brokerage shall not exceed the maximum permissible brokerage stipulated by Exchange/ SEBI.

The slab rates of brokerage fixed by PeSB may be function of the quality and cost of services provided to the client and the volume and revenue expected from a relationship. It shall be reviewed by PeSB from time to time and may be changed in such manner as PeSB may deem fit provided that the same would not contradict the regulatory provisions. The brokerage shall however be exclusive of the following:

- Goods & Service Tax
- SEBI/ Exchange/ Clearing member charges
- Stamp duty
- Statutory charges payable to Exchange / SEBI/Govt. Authorities etc.,
- Account Opening charges
- Rs. 250/- for cheque bounce per instance.

# 4. Imposition of Penalty / delayed payment charges

Delayed payment charges / margin shortage charges: As per the Exposure Limit section outlined earlier in the document, client shall maintain adequate margin / settle the obligation / top-up the margin by scheduled date. Incase client fails to settle the dues in time, PeSB shall reserve the right to

- a) levy delayed payment charges, not exceeding 18% per annum, on account of delays/failure by the client in meeting the obligations /mark-to-market obligation on the scheduled date till the date of payment in Cash and/or F&O segment,
- **b)** levy a charge for disproportionate cash versus collaterals ratio prescribed by the Exchanges for deposit of margins in F&O,
- c) not consider any credit balance in other family member or group account of the client while computing delayed payment charges on the debit balance in the running account of a client.

The above levy is only a penal measure in case of a client default in meeting obligation and should not be construed as funding arrangement by the client; and the client cannot demand continuation of service on a permanent basis citing levy of delayed payment charges.

# Penalties levied by Exchanges:

Exchanges / Clearing Corporation/ SEBI levy penalties on the member broker for irregularities observed by them during course of its dealing with Members. PeSB shall recover such imposed penalties / levies, by the Exchange / regulators, from the client which arises on account of dealing by such client. The illustrative list of reasons to levy penalty include but are not limited to —

- a) auction resulting from short deliveries,
- **b)** non adherence to client-wise exposure limits in Cash and F&O segment
- c) client-wise shortfall in F&O margin
- d) trading in the script which is banned in F & O
- **e)** Any other reason (except for penalties levied during SEBI/ Exchange Inspection) which may be specified by the Exchange / Clearing Corporation/SEBI from time to time.
- f) In case of dishonor of cheque issued by the client.

# **Interest Free Deposits:**

PeSB provides exposure against the upfront margin received in the form of cash / collateral from the client and the client also has the prerogative to demand withdrawal of cash or collaterals at his discretion, subject to surplus margin in place. PeSB shall not pay any interest or other benefit to the client for maintaining cash balances or depositing collateral margins with PeSB except for the corporate benefit received on such collateral securities, if any.

# 5. LiquidationPolicy:

(The right to sell Client's securities or close Clients' positions, without giving notice to the Client on account of non-payment of dues and/or margins by Client)

As per the Exposure Limit section outlined earlier in the document, client shall maintain adequate margin / settle the obligation / top-up the required margin by scheduled date. The client agrees and confirms that in case of any delay (beyond permissible time limit as per SEBI or Exchange's rules, regulations, byelaws, circulars and other applicable laws/ provisions) in making the

payment, PeSB shall have the right to close positions/ contracts and sell client's security(ies)/ both unpaid securities as well as collaterals deposited towards margins or securities previously purchased by the client or close out client's open positions / contracts or offset credit balance in other segment / exchange against client's obligation / debit balances / liabilities, without giving any notice to the client, as per prevalent risk policy from time to time, in circumstances including but not limited to the following

- **a)** where intra-day position, if any, not liquidated before prescribed time or placing of fresh intra-day order after a cut-off time fixed by PeSB,
- b) where client is not having adequate margins, as per conditions specified in Exposure Limit section or on account of removal of a security from approved list of collateral and client's failure to topup further margins,
- c) where client delays /fails to meet the pay in obligation /mark to market (MTM)dues /clearance of debit balances /dues by scheduled date or realization proceeds of the cheque(s) deposited by the client to meet obligation is not received
- **d)** cheque bouncing / not honoring sale obligation by delivering shares in time or due to any reason delays or fails in clearing outstanding dues to PeSB,
- **e)** volume in excess of permissible internal limit cap in illiquid / penny stocks / long dated options / far month options or excessive speculative trading,
- f) scrip is moved in BAN list (due to breach of exchange limit defined for market wide position limit / trading member wide position limit / client wide limit in F&O segment, etc.),
- **g)** irregularities in dealing and other surveillance / money laundering (AML) related observations,
- h) client categorized as ineligible due to nontraceable, disputes, possible default by client, barred by regulatory authority and any other circumstances leading to raising non-confidence in client,
- i) disputed delivery/trading position,
- j) any direction from SEBI/ Exchange or such other regulatory/ statutory authorities,

**k)** under such other Lawful circumstances as PeSB might think just and proper on case to case basis.

Such liquidation may be in full or partial to the extent of shortfall / debit and securities / position / contracts selection would be at the discretion of PeSB. While selling the securities/ closing the clients positions / contracts, PeSB may take into account the positions closed by the client or collections received from the client till a cut-off time. Securities previously purchased would be used for liquidation where the sale proceeds of unpaid securities are inadequate to cover the payin obligations and/or where the unpaid securities appear to be comparatively illiquid and cannot be sold at reasonable rates to the extent required. PeSB shall have the right to sell client's securities or close out client's open positions / contracts but it shall not be under any obligation to undertake this exercise compulsorily and therefore shall not be under any obligation to compensate/ or provide reasons for any delay or omission on its part to sell client's securities or close open positions / contracts of the client and client shall be solely responsible for the loss incurred on such liquidation.

# 6. Shortages in Obligation and penalty for defaulting client:

Clients are required to make Securities / Funds payin on or before T+2 day for cash market & T+1 for F & O market. In case of default in security payin by the client and the shortage is at member level i.e. internal shortage, a penalty as applicable from time to time, will be imposed on the defaulting client and the benefit will be passed on to the respective beneficiary client. Any Penalty as per regulatory Exchange guidelines would be levied.

In case of default of securities pay-in by the client and the shortage is vis-a vis the Exchange, auction value of the respective exchanges and all levies, as applicable, shall be recovered from the defaulting client.

# 7.Conditions under which a Client may not be allowed to take further positions or the Member may close the Existing positions of a Client:

Under various circumstances outlined in the Liquidation Policy section of the document, the

Client may not be permitted to take any fresh or further position until the full clearance of earlier Lawful dues, obligation, outstanding etc.

Further, the client shall tally its position with PeSB from time to time. In case of any delay or failure by the client in meeting any Lawful obligation, margin requirements etc. PeSB, at its discretion, may close the open position / contracts without any further intimation to the client in this regard as per the Risk policy.

# 8. Temporarily suspending or closing a Client's account at the Client's request:

The client is required to submit written request for closure of account or for temporary suspension of account clearly stating period of suspension, to the nearest branch office, sub-broker office or central processing cell at the registered office of the Member. Upon receipt of request and after satisfying itself with respect to all information/documentation and settlement of Lawful client dues, the Member shall act upon the request within reasonable time but not later than 30 days from the date of request.

# 9. Suspension of trading account and Deregistering the client

Suspension of trading account PeSB may carry a periodic review of the client accounts and may, at its discretion, suspend the client's accounts from trading in the following circumstances:

- a) where the client s status is dormant or inactive during last 12 months from the date of last transaction
- **b**) where the client has not cleared the naked or uncovered debits in prescribed time,
- c) default by the client in honouring its settlement / margin obligation including cheque bouncing / auction of shares,
- d) irregular trading pattern from surveillance / AML perspective,
- e) where PeSB is unable to transfer the shares to the default demat account provided by the client till the client submits the revised demat account details along with proof,
- f) where the client is categorized as ineligible due to being non-traceable, pending disputes /complaints, possible default by client and any other circumstances leading to raising non confidence in client including return of undelivered couriers citing reason of "no such person/addressee left/refusal to accept mails/ POD s signed bythe third persons etc."

Digital Contract Notes (DCN) failed (Bounced email) on more than 3 instances until client submits and registers new email id or non-delivery of the statement of account sent on periodic basis or non-updation of financial and other details viz ., email id mobile no ,land line details or it is found to be belonging to a third person,

- g) where the account is under investigation by any regulatory body including receipt of notice from statutory, government or local authorities including income tax, service tax, a judicial or a quasi judicial authority, or client is arrested by way of court order, police action or any other legal action,
- h) where a client is reported to or known to have deceased,
- i) where client fails to provide executed or renewed mandatory documentary requirements as prescribed by Exchanges / Regulators from time to time and /or refusal to do the periodic submissions as required by Exchanges / Regulators,
- j) under such other circumstances as the PeSB might think just and proper on case to case basis.

# **Deregistering a client**

PeSB may at its discretion de-register the client's account in circumstances including but not limited to the following -

- a) action taken by Exchanges / Regulators or being part of list of debarred entities published by SEBI,
- b) where the client indulge in any irregular activities not limited to synchronized trading, price manipulation, etc. resulting in violation of rules, regulations of the exchange and any other such activity
- c) based on information found in sites of CIBIL, Watch out investors, World check or client having suspicious back ground, link with suspicious organization etc.,
- d) Irregular trading pattern from surveillance / AML perspective,
- e) where the client is categorized as ineligible due to being non-traceable, disputes, possible default by client & any other circumstances leading to raising nonconfidence in client including return of undelivered couriers citing reason of "no such person / addressee left /refusal to accept mails /POD s signed by the third per-sons etc. "or Digital Contract Notes (DCN) failed (Bounced email) on more than 3 instances until client submits and registers new email id or non-delivery of the statement of account sent on periodic basis or non-updation

- of financial and other details viz .,email id mobile no land line details or it is found to be belonging to a third person
- f) right to deregister after serving a 30 days written notice without assigning any reason thereof. In such case, PeSB shall have the right to close out the existing positions / contracts, sell the collaterals to recover its Lawful dues, if any, before de-registering the client's account.

# 10.Policy for Dormant /In-active account:

Where no transactions have taken place in client's account during a financial year, the account would be considered dormant / inactive with effect from 1<sup>st</sup> day of April of the next financial year & trades would not be allowed in such accounts. The accounts would be reactivated in the following way:

- 1) By way of email from the clients registered email id.
- 2) Signing a account reactivation form and submitting it in person at our office.

Client Signature : 10 🖎 🗴

\* I have read the above said policies & procedures.

# **Voluntary General Terms & Conditions**

THE CLIENTS ARE REQUIRED TO NOTE THAT THE BELOW MENTIONED CLAUSES ARE NOT MANDATORY AS PER THE EXCHANGE/SEBI REQUIREMENTS BUT ARE BINDING ON THE CLIENT IF THEY WANT TO AVAIL THE SERVICES OF Pune e Stock Broking Limited THE CLIENT MAY REVOKE ANY OR ALL THE CLAUSES OF THIS DOCUMENT BY COMMUNICATING IN WRITING AND IN SUCH AN EVENT THE BROKER RESERVES A RIGHT TO TERMINATE SOME OR ALL THE SERVICES OFFERED TO THE CLIENTS.

I/We	having my/our office / residence
	· · ·
	(and)/We
	(name) of, Sub-Broker / Branch Manager
Remisier/Authorized	Person / Introducer) hereinafter referred to as 'the Sub-Broker) having his / its office
/ registered office at re	egistered as Clients / Constituents with Pune e Stock Broking Limited member o
Bombay Stock Excha	nge Ltd. (Capital Market) & (F & O): National Stock Exchange of India (Capita
Market) & (F&O) & (C	DS) MCX Stock Exchange Ltd. (Capital Market) & (F & O) & (CDS), (MCX) Multi
Commodities, MCX	(Multi Commodities Exchange of India) bearing SEBI Registration No INZ
-	er referred as 'the Broker' (PeSB), which expression shall, unless repugnant to the
	thereof, be deemed to mean and include it's successors, assignees and legal
<u> </u>	reby state and confirm the following terms and conditions as agreed upon by me/us
with the Broker	,

- 1. On the Client Registration Application Form (KYC) being submitted by the Client, PeSB may, at its sole discretion, open the Client Account. This "Agreement/Client Agreement" shall become effective only upon PeSB opening and activating such Client Account. The Client is aware and agrees that the mere execution and/or acceptance of his "Agreement/Client Agreement" by PeSB does not oblige PeSB to open a Client Account and PeSB reserves the right to accept an applicant as a Client. PeSB is not obliged to disclose reasons for not accepting the applicant as a Client.
- 2. The Stock Broker reserves the right to make such changes to this "Agreement/Client Agreement" as may be considered necessary from time to time by giving notice of 15 days. Changes by Stock Exchanges / other Regulatory shall be with immediate effect, other changes shall be effective from the time the Client is notified thereof unless otherwise required by the Rules, Regulations & Bye-Laws of the Stock Exchange(s) or Rules & Regulations of SEBI.
- 3. I/We would maintain a running account with the Broker. I/We also authorize the Broker to hold the funds and securities in their custody till my/our further instructions given to them in writing or otherwise. 4. I/We hereby confirm to make payments for purchase and clear all debits before pay-in. The Broker is authorized not to released securities purchased by me/ us unless the funds obligations have been paid in full. In case the Broker does not receive funds before due date (i.e. pay-in-date) they will have all rights to sell the shares without any further intimation to me/us. The cost and consequences of such action shall be entirely our responsibility and shall be without any prejudice to the Brokers right to take any other action to recover the dues.
- 5. All Lawful fines / penalties and charges levied on you due to my/our transactions/deeds/actions are recoverable by you from my/our account(s).
- 6. In case of shares purchased being sold the next day or later on the same exchange or any other exchange it is hereby reconfirmed that I/we will make the payments first and then receive the payments on payout of the sale transactions.
- 7. The Broker will not be held responsible for any loss that may occur due to technical failure/natural calamities / theft / fire, etc. or any other reason which may be beyond the control of the Broker.
- 8. The Client agrees that he will not make any third party payment / cash payment from any account (other than what is specified in the Client "Agreement / Client Agreement" /KYC). The Client also agrees that the Broker may reject such third party cheques / payment and the Client will not hold the Broker responsible for any loss incurred in such cases.

- 9. The Client individually shall indemnify and shall always keep indemnified the Stock Broker harmless from and against all Lawful claims, demand, actions, proceeding, loss, damages, liabilities, charges and/or may be occasioned to the Stock Broker directly or indirectly, owing to bad delivery (as defined by the exchange rules / regulations / byelaws) of shares / securities and / or as a result of fake/forged/stolen shares/securities/transfer documents that are introduced or that may be introduced by or through the Client during the course of its dealing /operation on the Stock Exchange. The Client hereby agree to indemnify the Stock Broker and Sub Broker against all claims including legal costs incurred to defend any claims made by the Client. The Sub Broker hereby agrees to indemnify the Stock Broker against all claims.
- 10. My/Our funds/shares lying in the margin account may be used by the Broker for the purpose of placing same as margin with the exchange and/or clearing Member.
- 11. Tape recording of Client conversation: The Sub Broker / Client is aware that the Stock Broker may tape record the conversation between the Sub Broker / Client or the Client's representative and Stock Broker, either personally or over the telephone, and the Client hereby specifically permits the Stock Broker as and when required to resolve disputes in connection with the transaction.
- 12. The Client hereby agrees that he shall not deposit excess payment cheques, if any, received from the Broker for any reason whatsoever and bring it to the notice of Sub Broker and Stock Broker.
- 13. It is hereby agreed between the Client and the Stock Broker that the ledger statement in respect of transaction entered into on the cash segment of the exchange will combined for the purpose of convenience of the Stock Broker and the Client and the payment received and paid by the Stock Broker will be appropriated on a First-in-First out basis.
- 14. PeSB reserves the sole and exclusive right to determine the Channels through which the Client may access/receive the Service.
- 15. Any failure on my/our part in payment of margins shall be viewed seriously and the Broker is authorized not to allow me/us any further exposure and also authorized to square off my/our existing position/s and/or sell the securities lying with the Broker as collateral.
- 16. The amount of security margin deposited with the Broker will always be interest free and the Broker shall have the right to adjust the same against any outstanding dues in my/our Client account operated by me/us with the Broker. In the event of closure of account with the Broker, the balance of securities, deposit amounts (if any) shall be refunded only after all the transactions in all our and/or family accounts across segments are fully settled and/or intimation of closure, which ever is later. Also the intention of closure of account will be duly intimated in writing only.
- 17. All debits/Lawful charges incurred by the Stock Broker due to bad / short / delayed deliveries made by the Client shall be fully recovered by the Stock Broker from the Client.
- 18. In case of delay of payment by the Client to the Stock Broker on its due date, the Stock Broker in respect of such delayed payment will charge interest. The said delayed payment shall include amounts payable by the Client to the Stock Broker in respect to his/her Lawful obligation.
- 19. For the purpose of this "Agreement/Client Agreement" the term "Dues of Client" shall include the amount of monies payable by the Client including, but not limited to, the purchase price of the securities, Brokerage, Margin Money, Service Tax, Turnover Tax, Auction Debit and Charges, Services Charges, Demat charges and other Lawful amount agreed to and payable by the Client to the Stock Broker.
- 20. I/We further authorize you to directly debit my/our account with any Lawful charges incurred or defined by you such as depository, Client Registration Application Form or bank charges with respect to our trading accounts including those incidental to the margin accounts maintained by you on our behalf.
- 21. The Client shall deposit with the Stock Broker money's / securities or which may be required to open and/or maintain his/her/their account. All moneys, securities, or which Member may hold on Client account, shall be held subject to general lien for the discharge of Clients obligations to member under this "Agreement/Client Agreement".

- 22. Any Stamp Duty liability imposed by any Central/State Government, Limited to client A/C Position/Transaction which may arise from time to time will be borne by the Client. Pune e Stock Broking Limited its directors, employees or assignees will not be held responsible for the same.
- 23. You are requested to kindly accept my verbal, telephonic or electronic instructions to place/modify/cancel the orders and not insist for the same in writing. I/We do not require order slip(s) and Trade slip(s) generated by the computer system pertaining to my/our order/transactions.
- 24. The Broker shall not take any responsibility for unexecuted orders. All on-line Best-Market orders would NOT be presumed as executed unless confirmed as trade by the respective exchanges trading system.
- 25. All the orders placed by me/us with you are on my/our own account and not on behalf of my/our Clients. No split confirmation memos are required or orders executed by you on my/our behalf or I shall not indulge in any sub-broking activities nor issue bills/contracts/confirmation notes to anyone else for the trades done by me/us.
- 26. The Sub Broker will not be responsible for partial execution of order placed by the Client. The Client also agrees that all others placed by him shall be treated as orders for that particular session only. In case the Client wants the orders to be carried forward or extended for the day he shall communicate the same to the Stock Broker and the Sub Broker.
- 27. The cancellation or modification of an order pursuant to the Client's request is not guaranteed. The order will be cancelled or modified only if the Client's request for cancellation or modification is duly received and the order is successfully cancelled or modified before it is executed. Market orders are subject to immediate execution.
- 28. The securities sold through the Broker on my/our account are belonging to me/us as legal, rightful and beneficial owner/s. I/We take full responsibility of any dispute regarding the title of the securities sold through the Broker and state that I/We will deal only in those securities that would be rightly owned by me/us.
- 29. Any queries related to securities delivered by the Broker, would be brought to the notice of the Broker prefevably within 2 days of the receipt of such securities in my/our demat account.
- 30. In roling settlement scenario, it is my/our responsibility to check my/our beneficiary demat account on a regular basis with our respective DP's.
- 31. I/We shall not sell any securities / shares until I/We have confirmed clear balances of holding of the same in my/our demat account. Further in case I/We buy securities in one Exchange and sell the same on another Exchange, or if I/We buy securities and sell back the same before having received them in our demat account, I/We hereby confirm that I/We shall be fully responsible in the event of any auctions happening of my/our sale obligations, due to the deliveries having been received short from the purchasing exchange and/or due to the operational / procedural delays for inter depository and time taken by depositories to execute the same and / or for any reason whatsoever. Also all such consequences, auctions, Lawful penalties or any other financial loss or Lawful charges will be purely and entirely on my/our account and the Broker will in no way be responsible and/or liable for the same.
- 32. The Client agrees that it will not transfer any securities from any demat account (other than what is specified in the Client "Agreement/Client Agreement". The Client also agrees that the Broker may reject such third party transfers and the Client will not hold the Broker responsible for any loss incurred in such cases.
- 33. The shares shall be delivered by the clearing houses(s) to the Clients Demat account on payout date subject to clear account balance with the Stock Broker. Failure of which, the Stock Broker will be entitled to sell the shares without any intimation to Client and the loss if any shall be to the Client's account.
- 34. In case the contract note is sent through courier, the clients duly acknowledged courier receipt of the same should be treated as confirmation of receipt of such contract.

- 35. The Client authorizes the Stock Broker to retain order confirmation / cancellation / trade confirmation slips and to send it to him only on specific request being made in this regards.
- 36 I/We wish to state that my/our email id is provided to you at the time of client registration/as per the modification letter provided by me, checked by me/us regularly. I/We also wish to say that all mails of contracts, bills, confirmation notes, quarterly compliance related reports like ledger accounts, holding etc. may please be sent to this email id and non receipt of bounced mail notification by you shall amount to delivery of the documents.
- 37. Any queries related to my/our contract and/or confirmation or bill, shall be brought to the notice of the Broker preferably within 24 Hrs. after receipt of contract / confirmation and/or bill.
- 38. The Client agrees that it will not indulge in manipulative trades or indulge in any sort of activity related to the trading in securities, which are prohibited under law.
- 39. Type of services offered: The Stock Broker agrees to provide, and the Client agrees to avail of the trading facilities of the respective exchanges capital market and/or derivatives segment.

# 40. INVESTMENT ADVICE:

- a) The Client acknowledges that the Stock Broker shall not be liable to provide him with any legal, tax, investment or accounting advice or advice regarding the suitability or profitability of a security or investment.
- b) The Client agrees that in the event of the Stock Broker or any employees or official of the Stock Broker providing any information, to the Client, the Client may act upon the same at the sole risk and cost of the Client and the Stock Broker shall not be liable or responsible for the same.
- c) The Cilent assumes full responsibility with respect to his investment decisions and transaction.
- d) The Stock Broker, its officers, directors, agents will have no liability with respect to any investment decisions or transactions with Client.
- e) PeSB does not intend to give and the Client acknowledges that PeSB shall not be liable to provide to the Client, any tax, legal or investment advice of any kind or any advice or opinion with respect to the nature, potential value or suitability of any particulars securities trade, transaction, investment or investment strategy. The Client understands and agrees that in the event the Client receives or accesses any investment research reports or any investment or other recommendations or advice from PeSB and/or any Sub-brokers/Authorised person (or any employee or official of PeSB or a Sub-brokers/Authorised person) or on PeSB Web Site or that of any Sub-brokers/Authorised person, the same is on a no-liability, no guarantee, no-solicitation and no-obligation basis and any decision, action or omission thereon by the Client shall be entirely at the Client's risk and should be based solely on the Client's own verification of all the relevant facts, financial and circumstantial, a proper evaluation thereof and the Client's investment objectives and PeSB shall not be responsible or liable for the same for any reason whatsoever.
- f) The Client shall always keep himself abreast of all requirements to be complied by him under various laws including the Foreign Exchange Management Act, 1999 wherever applicable and the rules, regulations, directions, circulars, notifications or guidelines issued under or pursuant to the relevant laws.
- 41. The Client shall take all the necessary steps to ensure confidentiality and secrecy of the login name and password.



- 42. Notification: The Client agrees to furnish such details including details as regards financial position, assets, liabilities etc. as and when required to do by Stock Broker or Sub Broker.
- 43. Proprietary Trading: The Stock Broker hereby states & informs that it undertakes proprietary trading in Cash (Capital Market) & Currency, F&O segment of BSE & NSE, MCX, MCX-SX in addition to Client based trading.

# 44. PROVISIONS OF MONEY LAUNDERING ACT 2002:

- a) The Sub-brokers/Authorised person/Client has read and understood the provision of Money Laundering Act 2002 applicable from 1st July 2005.
- b) The Sub-brokers/Authorised person/Client agree to comply with the said Act.
- c) The Sub-brokers/Authorised person/Client shall inform the Compliance/Principal officer of PeSB of series of transactions integrally connected to each other, which have been valued for more than 10 lakh or its equivalent where such series of transaction take place within a calender month.
- d) The Sub-brokers/Authorised person hereby undertake to introduce Client after proper due diligence of the Clients including the background, references & sources of income and satisfying themselves of the identity & creditworthiness.

# 45. INTERNET TRADING:

- a) The Client is aware that authentication technologies and strict security measures are required for the internet trading through order routed system and undertakes to ensure that the password of the Client and/or his authorized representative are not revealed to any third party.
- b) The Client agrees that the Stock Broker shall not be liable or responsible for non-execution of the orders of the Client due to any links/system failure at the Client/Stock Broker/Exchange end.
- c) The Broker shall also send the Order/Trade Confirmation slip through email to the Client at his request, within 24 hrs. from the time of execution of order/trade on the system, as the case may be. The Client agrees that the information sent by the Stock Broker by email is deemed to be a valid delivery of such information by the Stock Broker.
- d) The Client is aware that the Stock Broker has provided on the website a facility for reconfirmation of orders, which are larger than that specified by the Stock Broker risk management, by the Stock Broker and is also aware that the Stock Broker has the discretion to reject the execution of such orders based on its risk perception.
- 46. SEVERABILITY: In the event of any provision of this "Agreement/Client Agreement" being held to be becoming invalid, unenforceable or illegal for any reasons, such invalidity unenforceability or illegality shall attach only to such provision or condition, and this "Agreement/Client Agreement" shall remain otherwise in full force apart from the said provision, which will be deemed deleted. The validity of the remaining provisions and conditions shall not be affected thereby and this "Agreement/Client Agreement" shall be carried out as if any such invalid or unenforceable provision or condition was not contained herein. The Stock Broker shall however attempt to replace the deleted provision with a legally valid provision that reflect the same purpose as the deleted provision to the greatest extent possible.
- 47. NO WAIVER: Any failure and/or delay on the part of the Stock Broker to insist on strict compliance/exercise with any of the terms, conditions, provisions, powers and/or rights in this "Agreement/Client Agreement" or a continued course of such conduct shall at no time operate as waiver, in full/part, of such terms, conditions, provisions, powers and/or rights. All such powers, remedies and/or rights are cumulative and not exclusive to any other powers, remedies and/or rights that the Stock Broker may otherwise have.

Date :	Client Signature 20 (**) X
Place :	Name

# **BSE STAR MF**

То	Date:
Pune e Stock Broking Limited	
1198, Shukrawar Peth,	
Subhash Nagar, Lane No. 3	
Pune-411002	
Sir,	
Sub: BSE StAR MF	
I/We	am/are registered as your client with Client Code
No and ha	ave executed the Trading Member and Client Agreement for the
purpose of trading in the Capital Market s	segment of Bombay Stock Exchange Ltd.
I/We am/are interested in availing the tr	rading facility of the Exchange for the purpose of dealing in the
units of Mutual Funds Schemes permitte	
	I/we state that Know Your Client details as submitted by me/us
• •	d for the purpose of BSE StAR MF and I/we further confirm
that the details contained in same rema	•
·	and conditions as mentioned in the Circular dated December 2,
2009 and as may be specified by the Exc	-
·	h the requirements as may be specified from time to time by
· ·	and Association of Mutual Funds of India (AMFI).  Ontents of the of the Scheme Information Document and Key
	ued regarding each Mutual Fund Schemes with respect to which
	e further agree to abide by the terms and conditions, rules and
regulations of the Mutual Fund Schemes	
•	e/us as your client for participating in BSE StAR MF.
Thanking you,	о, но но у от отогито ролно роти д т = о = от т т т
Varing faith fulli	
Yours faithfully,	
•	
23 [🖎 ×	
(Client Signature)	

# **Mutual Fund Services System Facility**

	Date:
To, Pune e Stock Broking Limited 1198 Shukrawar Peth, Subhash Nagar, Lane No. 3, Near Hirabaug, Pune - 411002	
Dear Sir,	
Sub: Mutual Fund Service System (MFSS) fa	acility
I/We	am/are registered as your client with Client
Code No.	and have executed the Trading Member and
"Agreement/Client Agreement " for the purpose of Exchange of India Ltd., (Exchange).	of trading in the Capital Market segment of National Stock
I / we am / are interested in availing the MFSS units of Mutual Funds Schemes permitted to be of	facility of the Exchange for the purpose of dealing in the dealt with on the MFSS of the Exchange.
	we state that Know Your Client details as submitted by me or the purpose of MFSS and I / we further confirm that the on date.
I / We are willing to abide by the terms and cond this regard.	ditions as specified by the Exchange from time to time in
I/ We shall ensure also compliance with the Securities and Exchange Board of India and Asse	requirments as may be specified from time to time by ociation of Mutual Funds of India (AMFI).
	the Scheme Information Document and Key Information ach Mutual Fund Scheme with conditions, rules and
I/We therefore request you to register me/ us yo	our client for participating in the MFSS.
Thanking you,	
a color	
22 U_N_^	
(Client Signature)	

Date : _		

To, Pune e Stock Broking Limited 1198 Shukrawar Peth, Subhash Nagar, Lane No. 3, Pune-411002

Dear Sir,

**Sub: Letter of Authority/Request to** Pune e Stock Broking Limited (Running A/C Authorisation )

I/We have opened the client/constituent account with Pune e Stock Broking Limited (herein referred as PeSB) for trading/dealing in securities on Bombay Stock Exchange Ltd.(BSE) and/or National Stock Exchange of India Limited(NSE) and Multi Commodity Exchange Ltd (MCX Ltd), MCX Stock Exchange Limited (MCX-SX)

In respect of my/our dealing/account with you, I/We hereby request/instruct and authorize PeSB to do the following:

- 1. To maintain running account instead of settlement of my/our dues and/or delivery of securities on a Bill to Bill basis.
  - 2. To retain the securities received by PeSB from me/us or on my/our behalf from the Exchange(s) on pay-out or otherwise for my/our debit balance/dues/exposure/trading limits/open interest/various margins as and when required by PeSB or as per any regulations of the Exchange(s). Such retaining/holding of securities shall be construed as due compliance of the requirement of the Exchange(s) and SEBI. Further, PeSB has the sole discretion and authority to dispose/sell the above securities to meet any monetary/other Lawful dues/obligation(s) not fulfilled by me/us towards PeSB/the Exchange(s).
  - 3. To use/adjust the credit balance available from time to time in my/our account(s) for my/our exposure/trading limits/margin requirement/other Lawful dues.
  - 4. To debit/credit/transfer the amounts, either on the same Exchange and/or between the various segment of the same exchange and/or between Exchanges to meet my/our debit balance and or exposure/margin requirement or other dues payable to PeSB/Exchange(s).
  - 5. To do actual settlement of funds and securities at least once in a calendar month / quarter.
  - 6. To retain the requisite funds/securities towards any outstanding obligation on the settlement date and also retain the funds/securities for margin obligation in such manner and for such period and for such amount as may be prescribed by Exchanges from time to time.
  - 7. To bring any dispute arising from the settlement of account or statement so made to the notice of PeSB preferably within 7 working days from the date of receipt of funds/securities or statement as the case may be.
  - 8. I/we may revoke the authorization at any time by giving written letter to PeSB.

I/we the constituent of the PeSB have affixed my/our signature below consenting to the above.

Yours faithfully

Client Code	Name of The Client	Client Signature
		23 (X) X

	Date :
To, Pune e Stock Broking Limited	
Dear Sir,	
I/We am/are registered clients with you in reference to my/our dealings with yo signed contract Notes / Bills / Ledgers Accease of operations. I/We hereby give my document at the under mentioned EMAILIE In case of any query, I / We intimate you change in my / our aforesaid email id I / We Kindly activate my email id and state Obligations / Communication on this email.	ou / branch preferably within 24 hours thereof. In case of any undertake to intimate the same to you in writing.  art sending digital contract notes and other market related
Email ID 1.:	Email ID 2.:
DECLARATION FOR DEL	IVERING TRADE CONFIRMATIONS VIA SMS
To, Pune e Stock broking Limited	
	consent for sending the trade confirmations and any other curities market etc via SMS. For this purpose, I / We would like maintained with you.
Please update the records with the same.	
Mobile No. :	
Thanking you,	
Yours faithfully	
<b>⊘</b> [	
(Client Signature)	
Name :	

# (TO BE SIGNED VOLUNTARILY BY CLIENT) CONSENT FOR INTRA/INTER SEGMENT, INTER EXCHANGE MOVEMENT OF FUNDS

To, Pune e Stock Broking Limited 1198, Shukrawar Peth. Subhash Nagar, Lane 3, Pune - 411 002.
I/Weregistered with Pune e Stock Broking Limited as client / constituent on the BSE and/or NSE, MCX and / or MCX-SX Cash/Capital Markets / and / or Futures & Option / Currency Derivatives and having a Depository Account with PeSB member CDSL do hereby authorize you as under:
To move / transfer funds from any / all my/our account/s and/or payouts resulting on account of sale of shares and securities and/or payouts due to settlement/closing of contracts and/or margin refunds from capital market and/or F&O, Currency of BSE, MCX, MCX-SX and/or NSE and adjust the same towards debit balances in any/all my/our accounts of capital market and/or F&O segment, currency of BSE, MCX, MCX-SX and/or NSE and debit balances in depository account and/or any other debits and/or payments.
I/We also understand that this would save on banking and/or operational delays and cost towards transfer of funds between an account where I/we have a credit balance to an account where I/we have a debit balance. Further, you are authorized to do the transfer, either by passing a journal entry in your books of accounts of the respective section/ department and by physical exchange of cheques.
I/we have affixed signatures herein below consenting to the above and the same shall be in force until I/we revoke it in writing.
AUTHORITY TO DEAL & ACCEPT ORDERS ON TELEPHONE
Herewith I/We authorise
to place the orders / deal through PeSB on my behalf. All the instructions
given by him / them are binding on me and to be treated as received from me.
Signature on this day of 20 at
Client Signature :   X
Name/s :
Client Code:

DP Account No. : \_\_\_\_\_

# ADDENDUM TO THE CLIENT REGISTRATION FORM / KEY INFORMATION

In compliance with the provision of prevention Laundering Act, 2002 and subsequent circulars issued by SEBI thereto, we hereby obliged to consider it as a part of client registration document.

# PREVENTION OF MONEY LAUNDERING

Prevention of Money Laundering Act, 2002 (herein refer to an "Act") came into affect July 1, 2005 vide notification No. GRE 436 (E) dated July 1, 2005 issued by Department of Revenue, Ministry of Finance, Govt. of India. Further SEBI vide Circular reference number ISD / CIR / RR / AML / I / 06 dated January 18, 2006 mandated that all the Stock Brokers should formulate and implement a proper policy framework as per the guidelines on anti money laundering measures and also to adopt a Know Your Client (KYC) policy. SEBI also issued another circular reference number ISD / CIR / RR / AML / 2 / 06 dated March 23, 2006 advising all the Stock Broker to take necessary steps to ensure compliance with the requirment of Sec 12 of the Act inter-alia, maintenance and preservation of records and reporting of information relating to cash and suspicious transactions to Financial Intelligence Unit-India (FIU-IND), New Delhi.

The constituents should ensure that the amount invested in the securities is through legitimate sources only and does not involve and is not designated for the purpose of contravention or evasion of the provision of the Income Tax Act, Prevention of Money Laundering Act, Prevention of corruption Act and / or any other law for the time being in force enacted by Govt. of India from time to time or any rules and regulations, notifications direction issued there under.

To ensure appropriate identification of the constituents under its KYC policy and with view to monitor the transactions for the prevention of anti money laundering, the company reserves the right to seek information, record constituents telephonic calls and / or obtain or retain documentation for establishing the identity of the constituents, proof of residence, source of funds, etc. It may re-verify identity and obtain any incomplete details or information for this purpose.

The consitutents or their attorney, if any, shall produce independent source document, such as photographs, certified copies of ration card/passport/pan card/driving license or such other documents or produce such information as may be required from time to time for verification of the identity, residential address, financial information of the constituents by the company.

If the constituents refuses / fails to produce the documents and information with in the period specified in the communication sent by company to the constituents, then the company after applying due diligence measures believes that the transaction is suspicious in nature within the purview of the Act and SEBI circulars issued from time to time or on account of deficencies in the documentation shall have absolute discretion to report suspicious transaction to FIU-IND or to reject the application or to freeze the account of constituents. Thus the KYC documentation shall be complied by all the constituents in its true spirit and word.

The, Company, its Directors, its Employees and agents shall not be liable in any manner for any claim arising whatsoever on account of freezing of account or on rejection of application etc. due to noncompliance of the provisions of the Act, SEBI circulars and reporting the same to FIU-IND.

This document from an integral part of the client registration form as addendum or key information memorandum and will be subject to amendments from time to time.

#### For and on Behalf of Constituent

23 [ X	
(Constituent Signature)	
Name :	

# **NOTES**


# **NOTES**

# **DEMAT REGISTRATION FORM**

# **Documents Required for Account Opening**

B. Proof of address

II. Passport

I. Ration Card

**A.** I.

**Proof of Identity** 

PAN card with photograph - Mandatory

II. Voter ID Card III. Driving License			III. Voter ID Card V. Bank Pass Book	IV. Driving License	
III. Driving License IV. Passport			VI. Verified copies of		
V. MAPIN Card			a) Electricity bills (not more than two months old)		
VI. Identity card / docume	ent with a	pplicant's photo,	<ul> <li>b) Residence Telephone bil old) and</li> </ul>	ls (not more than 2 months	
issued by:  a) Central/State Government and its Departments b) Statutory/Regulatory Authorities c) Public Sector undertakings d) Scheduled Commercial banks		c) Leave and License Agreement / Agreement for sale VII. Self declaration by High Court and Supreme Court judges, giving the new address in respect of their own accounts.			
e) Public Financial Inst f) Colleges affiliated to g) Professional Bodies Bar Council etc, to th h) Credit Cards/Debit (	Universitie s such as IO eir membe	CAI, ICWAI, ICSI, rs	VIII. Identity card/document w a) Central/State Governme b) Statutory/Regulatory Aut c) Public Sector undertaking d) Scheduled Commercial b e) Public Financial Institutio f) Colleges affiliated to Univ g) Professional Bodies su Bar Council etc, to their m	nt and its Departments horities gs panks ns versities ch as ICAI, ICWAI, ICSI,	
Deposi	tory Acco	unt Opening Do	cument (AOD) - Checklist (Inves	tor)	
Name of the Document		Accepted	Name of the Document	Accepted	
Address Proof			HUF Declaration		
Indentity Proof			Fax Indemnity (Optional)		
Proof of Bank Acccount			DP Agreement		
Total No. Signature			Power of Attorney agreement		
Cheque favouring "Pune e S	Stock Brok	ing Pvt. Ltd <b>.</b> " Ch	n. No		
Ch. dt.: / /	20	Amt. : _			
Bank			Branch :		
SMS Alert Facility Refer to Terms & Conditions given as Annexure - 2.4	[Mandatory	O. +91 r, if you are giving power ot granted & you do not	of Attorney (POA)] wish to avail of this facility, cancel this option).		
Transactions Using Secured Texting Facility					
(TRUST). Refer to Terms and Conditions		Stock Exchange	Clearing Member	Clearing Member ID	
Annexure - 2.6		Name/ID	Name	(Optional)	
	<u> </u>				
Easi	BO to view	for easi, please visit our his ISIN balances, trans	website <u>www.cdslindia.com.</u> Easi allows a sactions and value of the portfolio online.		
I/We would like to instruct the DP to a instructions in my/our account witho instruction from my/our end  YES [the default option would be 'NO')	ut any other	further Physical / El	te to receive the Annual Report ectronics / Both Physical and RTA YE YES NO	like to share the email id with the S   NO	
BSDA: Yes No	Opted out				
'In Person' verification do	ne by				
Name of the staff :			Signature		
For DP's use only					
Received / entered / checked	h		Authorized Dur		
received / entered / entered	by:		Authorised By:		

# ADDITIONAL KYC FORM FOR OPENING A DEMAT ACCOUNT FOR INDIVIDUALS / HUF

(To be filled by the Depositor	y Participaı	nt)				(To be fil	led by the	applica	int in BL	OCK L	ETT!	ERSin	Englis	h)	
Application No. / DP In	ternal Re	ference	No.			Date	D	D	M	N	1	Υ	Υ	Υ	Υ
DPID						Client I									
	<u>Ne reque</u>	st you to	open a	dema	<u>it accoun</u>	t in my / o		as pe	er follov	/ing d	<u>letai</u>	ls			
Sole / First Holder's Nan	ne						PAN								,
							UID								
Second Holder's Name							PAN								
							UID					$\vdash$			
Third Holder's Name							PAN					$\Box$			
							UID								
Name*							TOID								
* In case of Firms, Association	of Persons	(AOP), P	artnership	Firm, U	Jnreaistere	d Turst, etc.	. although	the acc	count is o	pened	in the	e name	of the	natural	person
the name of the Firm, Associat	ion of Perso	ns (AÓP)	, Partners	nip Firm	n, Unregiste	ered Trust, e	etc., should	d be me	ntioned a	bove.					
Status						Sub	- Status								
☐ Individual		Individu	ıal Resid	ent					Individ	ual Di	irecto	or			
			ıal Direct		elative				Individ						
		Individu	ial Prom	oter	l!.a.a. A.I.C. (I				Individ	ual A(	)P	مالالمسد		N. I. a. mark	
	1	Individu	ıal Minor ıal Minor	II IIau	iing A/C (i	MANTRA)		늗	Individ Others	Jai Kt Janat	esiae Situt	ent ive	galive	INOIII	lallon
NE										` '	,,				
□NRI			patriable						NRI No						
			patriable						NRI No			able P	romot	er	
		NRI - D	epositor	y Rece	eipts				Others	(spec	cify) <sub>.</sub>				
☐ Foreign National		Foreigr	Nationa	l	☐ Forei	gn Nation	al - Depo	ository	Receip	its		Other	rs (Sp	ecify) <sub>-</sub>	
Guardian's Name (In	case the	account	holder is	mino	r) :										
Relationship with the a	applicant							PAN							
						,			//						
I/We Instruct the DP to					its in my	our acco	unt		(Auto			•			
(If not marked, the def	auit optio	n would	be YE	5)					☐ Ye	S		] No			
Account Statement															
Requirement					n 🗆		□ We	eekly	[	∃For	tnig	htly		] Mont	hly
I / We request you to s	send Elec	tronic 1	ransact	ion-cu	ım-Holdi	ng Stater	ment at								
Email ID												□ Ye	es.		0
											/15		$\overline{}$		
I/We you wish to receive	/ divident	interest	directly i	n to m	ny bank ad	ccount as	given be	low th	rough E	CS?	(If n	ot	1_	Voo	
marked, the default option	on would t	e yes)	(EC2 IS	manua	atory for it	ocations n	ounea by	/ SEBI	II IIIOIII	ne to	ume	;)	<u> </u>	Yes	□ No
Bank Details (Divi	dend Bai	nk Deta	ails)												
Bank Code (9 digit MIC	CR code)						IFS Cod	e T			Т	T			
Account Number								<u> </u>							
			wing			Curront		Otho	re lene	oif. ()					
Account Type			aving			Current		Otne	rs (spe	ciry)					
Bank Name															
Bank Branch Address															
(i) Dhatasany of the same		ıo hovin	a the non	o of th		t haldarııl	horo the	- hoall	hooki	lecu	ad (				
<ul><li>(i) Photocopy of the cance</li><li>(ii) Photocopy of the Bank</li></ul>												) <i>(</i> וכ			
(iii) Photocopy of the Pass												ntions	: (ii) (ii	i) and	(iv)
MICR code of the brand	ch should b	ne prese	nt/menti	onedo	on the doc	ument and	d it should	d be se	elf-certif	iedby	the F	70110113 30	, (11), (11	i) aria	,1 v )
		•		00			a 1. 01. 0 a		,,, oo, ,,,						
OTHER DETAILS (Please se	-			<u> Пи</u> .		□4.F.L.	. 🗆 - 1	01	□10 <i>(</i>	) T. I	. —	0F.L.	10		10
1. Gross Annual Income Details (Please tick (3): Upto 1 Lac 1-5 Lac 5-10 Lac 10-25 Lac 25 Lacs-1Cr >1Cr  Net worth (*Net worth should not be older than 1 year) as on (date) d															
Net worth						older than	ı year)		as on	(date	e) d				
2. Occupation (Please tick (3) any one and give brief details)															
Private Sector Serv			_				Busines	s [	Profe	ssion	al	□ A(	gricultı	urist	
Retired House															
3. Please tick, if applicat	ole : $\square$ Po	olitically	Exposed	Perso	on $\square$ Re	lated to a	Political	ly Exp	osed Pe	erson	(For de	efinition of	PEP, pl. re	efer guidel	nes overl
4 Any other Information		,						J 1						3	

Sign XX

# Rights and Obligations of Beneficial Owner and Depository Participant as prescribed by SEBI and Depositories General Clause

- The Beneficial Owner and the Depository participant (DP) shall be bound by the provisions of the Depositories Act, 1996, SEBI (Depositories and Participants) Regulations, 1996, Rules and Regulations of Securities and Exchange Board of India (SEBI), Circulars/Notifications/Guidelines issued there under, Bye Laws & Business Rules/Operating Instructions issued by the Depositories and relevant notifications of Government Authorities as may be in force from time to time.
- 2. The DP shall open/activate demat account of a beneficial owner in the depository system only after receipt of complete Account opening form, KYC and supporting documents as specified by SEBI from time to time.

#### **Beneficial Owner information**

- 3. The DP shall maintain all the details of the beneficial owner(s) as mentioned in the account opening form, supporting documents submitted by them and/or any other information pertaining to the beneficial owner confidentially and shall not disclose the same to any person except as required by any statutory, legal or regulatory authority in this regard.
- 4. The Beneficial Owner shall immediately notify the DP in writing, if there is any change in details provided in the account opening form as submitted to the DP at the time of opening the demat account or furnished to the DP from time to time.

#### Fees/Charges/Tariff

- 5. The Beneficial Owner shall pay such charges to the DP for the purpose of holding and transfer of securities in dematerialized form and for availing depository services as may be agreed to from time to time between the DP and the Beneficial Owner as set out in the Tariff Sheet provided by the DP. It may be informed to the Beneficial Owner that "no charges are payable for opening of demat accounts"
- 6. In case of Basic Services Demat Accounts, the DP shall adhere to the charge structure as laid down under the relevant SEBI and/or Depository circulars/directions/notifications issued from time to time.
- 7. The DP shall not increase any charges/tariff agreed upon unless it has given a notice in writing of not less than thirty days to the Beneficial Owner regarding the same.

#### Dematerialization

8. The Beneficial Owner shall have the right to get the securities, which have been admitted on the Depositories, dematerialized in the form and manner laid down under the Bye Laws, Business Rules and Operating Instructions of the depositories.

#### **Separate Accounts**

- 9. The DP shall open separate accounts in the name of each of the beneficial owners and securities of each beneficial owner shall be segregated and shall not be mixed up with the securities of other beneficial owners and/or DP's own securities held in dematerialized form.
- 10. The DP shall not facilitate the Beneficial Owner to create or permit any pledge and /or hypothecation or any other interest or encumbrance over all or any of such securities submitted for dematerialization and/or held in demat account except in the form and manner prescribed in the Depositories Act, 1996, SEBI (Depositories and Participants) Regulations, 1996 and Bye-Laws/Operating Instructions/Business Rules of the Depositories.

#### **Transfer of Securities**

- 11. The DP shall effect transfer to and from the demat accounts of the Beneficial Owner only on the basis of an order, instruction, direction or mandate duly authorized by the Beneficial Owner and the DP shall maintain the original documents and the audit trail of such authorizations.
- 12. The Beneficial Owner reserves the right to give standing instructions with regard to the crediting of securities in his demat account and the DP shall act according to such instructions.

#### Statement of account

- 13. The DP shall provide statements of accounts to the beneficial owner in such form and manner and at such time as agreed with the Beneficial Owner and as specified by SEBI/depository in this regard.
- 14. However, if there is no transaction in the demat account, or if the balance has become Nil during the year, the DP shall send one physical statement of holding annually to such BOs and shall resume sending the transaction statement as and when there is a transaction in the account.
- 15. The DP may provide the services of issuing the statement of demat accounts in an electronic mode if the Beneficial Owner so desires. The DP will furnish to the Beneficial Owner the statement of demat accounts under its digital signature, as governed under the Information Technology Act, 2000. However if the DP does not have the facility of providing the statement of demat account in the electronic mode, then the Participant shall be obliged to forward the statement of demat accounts in physical form.
- 16. In case of Basic Services Demat Accounts, the DP shall send the transaction statements as mandated by SEBI and/or Depository from time to time.

# **Manner of Closure of Demat account**

17. The DP shall have the right to close the demat account of the Beneficial Owner, for any reasons whatsoever, provided the DP has given a notice in writing of not less than thirty days to the Beneficial Owner as well as to the Depository. Similarly, the Beneficial Owner shall have the right to close his/her demat account held with the DP provided no charges are payable by him/her to the DP. In such an event, the Beneficial Owner shall specify whether the balances in their demat account should be transferred to another demat account of the Beneficial Owner held with another DP or to rematerialize the security balances held.

18. Based on the instructions of the Beneficial Owner, the DP shall initiate the procedure for transferring such security balances or rematerialize such security balances within a period of thirty days as per procedure specified from time to time by the depository. Provided further, closure of demat account shall not affect the rights, liabilities and obligations of either the Beneficial Owner or the DP and shall continue to bind the parties to their satisfactory completion.

### Default in payment of charges

- 19. In event of Beneficial Owner committing a default in the payment of any amount provided in Clause 5 & 6 within a period of thirty days from the date of demand, without prejudice to the right of the DP to close the demat account of the Beneficial Owner, the DP may charge interest at a rate as specified by the Depository from time to time for the period of such default.
- 20. In case the Beneficial Owner has failed to make the payment of any of the amounts as provided in Clause 5&6 specified above, the DP after giving two days notice to the Beneficial Owner shall have the right to stop processing of instructions of the Beneficial Owner till such time he makes the payment along with interest, if any.

### **Liability of the Depository**

- 21. As per Section 16 of Depositories Act, 1996,
  - Without prejudice to the provisions of any other law for the time being in force, any loss caused to the beneficial owner due to the negligence of the depository or the participant, the depository shall indemnify such beneficial owner.
  - 2. Where the loss due to the negligence of the participant under Clause (1) above, is indemnified by the depository, the depository shall have the right to recover the same from such participant.

#### Freezing/Defreezing of accounts

- 22. The Beneficial Owner may exercise the right to freeze/defreeze his/her demat account maintained with the DP in accordance with the procedure and subject to the restrictions laid down under the Bye Laws and Business Rules/Operating Instructions.
- 23. The DP or the Depository shall have the right to freeze/defreeze the accounts of the Beneficial Owners on receipt of instructions received from any regulator or court or any statutory authority.

#### Redressal of Investor grievance

24. The DP shall redress all grievances of the Beneficial Owner against the DP within a period of thirty days from the date of receipt of the complaint.

#### **Authorized representative**

25. If the Beneficial Owner is a body corporate or a legal entity, it shall, along with the account opening form, furnish to the DP, a list of officials authorized by it, who shall represent and interact on its behalf with the Participant. Any change in such list including additions, deletions or alterations thereto shall be forthwith communicated to the Participant.

#### Law and Jurisdiction

- 26. In addition to the specific rights set out in this document, the DP and the Beneficial owner shall be entitled to exercise any other rights which the DP or the Beneficial Owner may have under the Rules, Bye Laws and Regulations of the respective Depository in which the demat account is opened and circulars/notices issued there under or Rules and Regulations of SEBI.
- 27. The provisions of this document shall always be subject to Government notification, any rules, regulations, guidelines and circulars/ notices issued by SEBI and Rules, Regulations and Bye-laws of the relevant Depository, where the Beneficial Owner maintains his/ her account, that may be in force from time to time.
- 28. The Beneficial Owner and the DP shall abide by the arbitration and conciliation procedure prescribed under the Byelaws of the depository and that such procedure shall be applicable to any disputes between the DP and the Beneficial Owner.
- 29. Words and expressions which are used in this document but which are not defined herein shall unless the context otherwise requires, have the same meanings as assigned thereto in the Rules, Bye-laws and Regulations and circulars/notices issued there under by the depository and /or SEBI
- 30. Any changes in the rights and obligations which are specified by SEBI/Depositories shall also be brought to the notice of the clients at once.
- 31. If the rights and obligations of the parties hereto are altered by virtue of change in Rules and regulations of SEBI or Bye-laws, Rules and Regulations of the relevant Depository, where the Beneficial Owner maintains his/her account, such changes shall be deemed to have been incorporated herein in modification of the rights and obligations of the parties mentioned in this document.

CICNED AND DELIVEDED. D. C. J. D. L. J. J. J. J.	CICNED AND DELIVEDED	1ct Holdon 🔊 🔀
SIGNED AND DELIVERED Pune e Stock Broking Limited	SIGNED AND DELIVERED	ISLHOIDEI 🖎 X
by the withinnamed the	by the withinnamed the	
Participant / by the hand of	Beneficial Owner	2nd Holder 🖎
its authorised representative	Rights & Obligation	ZIId Holdel (L=)
(Authorised Signatory)		
(		3rd Holder 🖎

# POWER OF ATTORNEY FOR PAY-IN OF SECURITIES FOR THE PURPOSE OF SETTLEMENT/MARGIN

TO ALL TO WHOM THESE PRESENTS SHA			er
Name of Second Holder (name of the BO) Indian inhabitant SENT G	Name of Third		aneficiary account no
1 2 0 5 8 1 0 0			
Limited, through Pune e Stock Broking Limite			
And Whereas I am an investor engaged in buyin Stock Exchange of India Ltd., bearing SEBI Re bearing SEBI Registration No. INZ 000161438, 000161438, Multi Commodities Exchange of India	gistration No. INZ 00 MCX Stock Exchang	00161438 & Bomba ge Ltd. bearing SEE	y Stock Exchange Ltd. 3I Registration No. INZ
And Whereas due to exigency and paucity of time aforesaid beneficiary account on my behalf for a lir WE ALL AND THESE PRESENTS WITN NOMINATE, CONSTITUTE / AND APPOINT	mited purpose in the m	nanner hereinafter ap	opearing. NOW KNOW
<b>PeSB</b> as my true and lawful attorney (hereinafte name to do instruct the aforesaid Depository Paraforesaid account for the purpose of delivering the toward any segment in respect of securities sold NSE, BSE Buyback, SLBM. For this Purpose Accounts of the purpose Accoun	rticipant to debit secu ne same to the clearir by me through them b	rities and /or to tran ng house of the reco	sfer securities from the ognized stock exchange
<b>NSE</b> : 1205810000000351 NSE Pool Account.	1100001100017161	NSE Early Payin Acc	count.
<b>BSE</b> : 1205810000001604 BSE Pool Account.	1205810000001619 1100001000013711		
SLB: 1205810000183757 SLBM Account			
<b>PeSB.</b> The instructions given by the aforesaid Clein the manner specified herein. <b>PeSB</b> would return those securities that <b>PeSB</b> was not entitled to record my scrip-wise buy and sell position taken with notwithstanding any other document to be dissemily further authorize Pune e Stock Broking Limits purpose of meeting my/our margin requirement recognized stock exchange through PeSB by virtual Client Margin Pledge Account (CMPA) No. 12058	urn to me, the securitieive from me. <b>PeSB</b> is the average rates to rinated as specified by ed "(PeSB) to pledge to the connection with ue of following Client N	ies that have been researched to send me by way of sms/c SEBI from time to ting the securities in favour the trades execute.	received erroneously or a consolidated summary email on a daily basis, ne.  or of PeSB for the limited ed by me / us on any
I/we also authorize PeSB to re-pledge such securi be for the purpose of my / our margin requirement recognized stock exchange through PeSB."	-	• .	-
I/we further agree and confirm that the powers at until I have given to the Depository Participant in time, without notice.			
SIGNED AND DELIVERED		<u></u>	3RD HOLDER
By the within named Beneficial Owner 15	T HOLDER	2ND HOLDER	3RD HOLDER
IN THE PRESENCE OF (Witness)  Name:	Add.:		Sign.:
I/we Accept			
Pune e Stock Broking Limited			
POA w.e.f	//201 POA	Reg. No	
(Authorised Signatory)		-	

# **Nomination Details**

Nomination Registration No.	Date

I/We the sole holder / J	Joint holders / Guardian (in cas	se of minor) hereby declare tha	at:
☐ I/We do not wish	n to nominate any one for this	demat account.	
	plicable.] [Signatures of all acc		ed on this forml.
			urity balances lying in my/our
			e holder or the death of all the
Joint Holders.	reor are given below, in the e	event of the death of the solo	e floider of the death of all the
Joint Holders.			
Nomination Details	Nominee 1	Nominee 2	Nominee 3
Nominee Name :			
*First Name:			
Middle Name:			
*Last Name			
*Address:			
*City:			
*State:			
*Pin:			
*Country:			
Telephone No:			
Fax No:			
PAN No:			
UID:			
Email ID:			
*Relationship with the BO:			
Date of birth			
(mandatory if			
Nominee is a minor):			
Name of the Guardian o	f Nominee (if the nominee is n	ninor):	
*First Name:			
Middle Name:			
*Last Name			
*City:			
*State:			
*Country:			
*Pin:			
Age			
Telenhone:	Í		

et Holder

Fax No:

Email ID:			
*Relationship of the			
Guardian with the			
Nominee			
*Percentage of			
allocation of			
securities:			
*Residual Securities			
[please tick any one			
nominee.			
If tick not marked			
default will be first			
nominee]:			
SNote: Residual securitie	es: incase of multiple nominees	s, please choose any one nor	ninee who will be credited w

\$Note: Residual securities: incase of multiple nominees, please choose any one nominee who will be credited with residual securities remaining after distribution of securities as per percentage of allocation. If you fail to choose one such nominee, then the first nominee will be marked as nominee entitled for residual shares, if any.

# \* Marked is Mandatory field

This nomination shall supersede any prior nomination made by me / us and also any testamentary document executed by me / us.

Note: **\$ Two witnesses** shall attest signatures/ Thumb impressions.

Details of the Witness			
	First Witness	Second Witness	
Names of Witness			
Address of Witness			
Signature of Witness			

I/We have received and read the Rights and Obligation document and terms and conditions agree to abide by and be bound by the same and by the Bye Laws as are in force from time to time. I/We declare that the particulars given by me/us above are true and to the best of my/our knowledge as on the date of making this application. I/We agree and undertake to intimate the DP any change(s) in the details/ Particulars mentioned by/us in this form. I/We further agree that any false/misleading information given by me/us or suppression of any material information will render my account liable for termination and suitable action.

	First/Sole Holder or Guardian (In case of Minor)	Second Holder	Third Holder
Name			
Signature	х		

(Signatures should be preferably in black ink).

To,		D	ate :	
	tock Broking Limited	_		
	ukrawar Peth, Subhash Nagar, 3, Pune - 411 002.			
Lane No.	·	ARATION (Only for HUF	A/c )	
As our <b>F</b>	IUF firm wishes to open Share Tra		•	he said name
We want	to say that the first signatory to thi	s letter i.e		
	rta of the joint family and other si			
	onfirm that the business of the said	•	• •	-
•	natories hereto in the interest and le all undertake that claims due		•	•
•	y from all or any of us and also for		•	
-	cluding the share of minor co-pare			•
	oirth of a co-parceners of any chan			
_	e operation of the account. So we ey for paying obligation arising our o			
	imited and I/We ratify the instruc			
•	pove in the manner specified he	•		•
authoritie	es conferred by this Power of Attorn	ey shall continue which I/W	e have given to the p	articipant.
<b>.</b>		0		
Name of	Karta	Sign. with stamp		
Name &	Signature of Adult Co-parceners			
SR. NO.	NAME	RELATIONSHIP WITH KARTA	DATE OF BIRTH	SIGN
Name &	Lates of birth of Minor Co-parcener	S		1
SR. NO.	NAME	RELATIONSHIP WITH KARTA	DATE OF BIRTH	SIGN OF GUARDIAN

SR. NO.	NAME	RELATIONSHIP WITH KARTA	DATE OF BIRTH	SIGN OF GUARDIAN

Lane No. 3, Pune - 411 002. Re : Beneficial Owner (BO) Account No. 1 2 0 5 8 1 0 0 I/We [names (s) of the BO(s)] had entered into agreement dated / /201 with you at the time of opening of the aforesaid BO account. Persuant to the amendment in Clause 3 of the agreement (Annexure C to the Bye Laws of CDSL), I/We confirm having opted to receive the statement of accounts pertaining to the above mentioned BO account in electronic mode in lieu of physical copy of the statement of account. I/We confirm that the dispatch of statement of account to me/us at the following email address shall constitute full and absolute discharge of your obligation under the above agreement to provide me/us with statement of my/our BO account. But, I/we reserve my/our right to receive the physical copy of statement of accounts despite receiving the same in electronic mode, if such a demand is made in writing on you. I/We confirm that any change in the aforesaid email address or any other instructions with regard to dispatch/service of my/our statement of account on me/us shall not be binding upon you unless you are intimated in writing by me/us by acknowledge delivery. Yours faithfully, Email ID:\_\_\_\_\_ First Delivery Instruction Slip Book Request Date: Ref.: Client ID: | 1 | 2 | 0 | 5 | 8 | 1 | 0 | 0 | | | | Name of Client: (1) (2) With reference to the above, kindly issue\_\_\_\_\_book to me/us or bearer of this Requisition Slip Signature of A/c holder/s (1) x (3) I/We have received DIS Book contained slip no. from \_\_\_\_\_\_ to \_\_\_\_\_ to \_\_\_\_\_

To.

☐ By Courier

Pune e Stock Broking Limited

1198, Shukrawar Peth, Subhash Nagar,

(to be filled by individuals whose country of Birth is India, citizenship is India and residence for tax purposes is India and is not a US person)

### FATCA / CRS Declaration Form (for individuals)

To,

# Pune e Stock Broking Limited 1198, Shukrawar Peth, Shubhash Nagar, Lane No.3,

# I hereby declare that

Pune - 411002.

- My country of Birth is India, my citizenship is India, my residence for tax purposes is India
- I am not a "US person" as defined in Rule 114F of the Income Tax Rules, 1962 as amended
- I understand that Pune e Stock Broking Limited is relying on this information for the
  purpose of determining the status of the applicant named above in compliance with
  FATCA/CRS. Pune e Stock Broking Limited is not able to offer any tax advice on CRS or
  FATCA or its impact on the applicant. I shall seek advice from professional tax advisor for
  any tax questions.
- I agree to submit a new form within 30 days if any information or certification on this form becomes incorrect.
- I agree that as may be required by domestic regulators/tax authorities the Pune e Stock Broking Limited may also be required to report, reportable details to CBDT or close or suspend my account.
- I certify that I provide the information on this form and to the best of my knowledge and belief the certification is true, correct and complete.

Signature	х
Name	
Date	
PAN Number	

To, Pune e Stock Broking Limited 1198, Shukrawar Peth, Shubhash Nagar, Lane No.3, Pune - 411002.

# Subject: Self Declaration for variation in Name

1	adult Indian inhabitant
Residingat	
	hereby state on solemn affirmation as under:
I declare that my name is	(on Pan Card),
	(On address proof/bank details)
and	(On TIN e-Tax Payment).
All are the one and same persons.	
It is therefore requested to consider my name as or account with PUNE E STOCK BROKING LIMITED	n (Pan/TIN) for the purpose of opening of Demat
What is stated above is true and correct and, I shall be s	solely responsible for above declaration.
Thanking You,	
x Client Signature	

SR. NO.	CODE	CLIENT NAME

То	
PΕ	SB

SUB: - Authorization for receiving contract notes on same email id for our family members

This is further to authorization given by us individually to PESB for sending contract notes in electronic form instead of physical forms. Wherein we have provided an Email id i.e "\_\_\_\_\_\_\_"

for receiving contract notes in electronic form. We would like to confirm that we all belong to one family (self, spouse, depended children, depended parents) and would like to receive contract notes on above mail id only.

Kindly issue contract notes client wise as per Exchange rules and regulation on above email id for trades executed by all of us.

SR NO	CODE	BO ID	CLIENT NAME	RELATI ON	SIGN
					х

# **NOTES**


This bago top intentionally blank

- In these Terms and Conditions the terms shall have following meaning unless indicated
- "Depository" means Central Depository Services (India) Limited a company incorporated in India under the Companies Act 1956 and having its registered office at 17th Floor, P.J. Towers, Dalal Street, Fort, Mumbai 400 001 and all its branch offices and includes its successors and assigns
- "DP' means Depository Participant of CDSL. The term covers all types of DPs who are allowed to open demat account for investor.
  "BO' means an entity that has opened a demat account with the depository. The term
- covers all types of demat accounts, which can be opened with a depository as specified by the depository from time to time.

- SMS means "Short Messaging Service"
  "Alerts" means a customized SMS sent to the BO over the said mobile phone number.
  "Service Provider' means a cellular service provider(s) with whom the depository has entered/will be entering into an arrangement for providing the SMS alerts to the BO.
- "Service"means the service of providing SMS alerts to the BO on best effort basis as per these terms and conditions.

Availability

The service will be provided to the BO at his / her request and at the discretion of the depository. The service will be available to those account holders who have provided their mobile numbers to the depository through their DP. The services may be discontinued for a specific period / indefinite period, with or without issuing any prior notice for the purpose of security reasons or system maintenance or for such other reasons as may be warranted. The depository may also discontinue the service at any time without giving referred for such other foreaverses whether each of the propose of the purpose. prior notice for any reason whatsoever.

- The service is currently available to the BOs who are residing in India.

  The alerts will be provided to the BOs only if they remain within the range of the service provider's service area or within the range forming part of the roaming network of the service provider.
- In case of joint accounts and non-individual accounts the service will be available, only to
- one mobile number i.e. as submitted at the time of registration / modification.

  The BO is responsible for promptly intimating to the depository in the prescribed manner any change in mobile number, or loss of handset, on which the BO wants to receive the alerts from the depository. In case of change in mobile number not intimated to the depository, the SMS alerts will continue to be sent to the last registered mobile phone number, The BO agrees to indemnify the depository for any loss or damage suffered by it on account of SMS alerts sent on such mobile number.

Receiving Alerts:

- The depository shall sent the alerts to the mobile phone number provided by the BO while registering for the service or to any such number replaced informed by the BO from time to time. Upon such registration / change, the depository shall make every effort to update
- time. Upon such registration / change, the depository shall make every effort to update the change in mobile number within a reasonable period of time. The depository shall bot be responsible for any event of delay or loss of message in this regard.

  The BO acknowledges that the alerts will be received only if the mobile phone is 'ON' and in a mode to receive the SMS. If the mobile phone is in 'Off' mode i.e. unable to receive the alerts then the BO may not get/ get after delay any alerts sent during such period.

  The BO also acknowledges that the readability, accuracy and timeliness of providing the service depend on may factors including the infrastructure, connectivity of the service provider. The depository shall not be responsible for any non-delivery, delayed delivery or distortion of the alert in any way whatspever. distortion of the alert in any way whatsoever.
- distortion of the alert in any way whatsoever. The BO further acknowledges that the service provided to him is an additional facility provided for his convenience and is susceptible to error, omission and / or inaccuracy. In case the BO observes any error in the information provided in the alert, the BO shall inform the depository and/or the DP immediately in writing and the depository will make best possible efforts to rectify the error as early as possible. The BO shall not hold the depository liable for any loss, damages, etc. that may be incurred/suffered by the BO on account of opting to avail SMS alerts facility.

  The BO authorizes the depository to sent any massage such as promotional, greeting or any other messaghat the depository may consider appropriate, to the BO agrees to an

ongoing confirmation for use of name, email address and mobile number for marketing offers between CDSL and any other entity

- The BO agree to inform the depository and DP in writing of any unauthorised debit to his BO account / unauthorized transfer of securities from his BO account, immediately, which may come to his knowledge on receiving SMS alerts. The BO may send an email to CDSL at <a href="mailto:complaints@cdslindia.com">complaints@cdslindia.com</a>. The BO advised not to inform the service provider about any such unauthorized debit to / transfer of securities from his BO account in the service provider about any such unauthorized debit to / transfer of securities from his BO account in the service provider about any such unauthorized debit to / transfer of securities from his BO account in the service provider about any such unauthorized debit to / transfer of securities from his BO account. provider about any such unauthorized debit to / transfer of securities from his BO account by sending a SMS back to the service provider as there is no revers communication between the service provider and the depository.

  The information sent as an alert on the mobile phone number shall be deemed to have been received by the BO and the depository shall not be under any obligation to confirm the authenticity of the person(s) receiving the alert.

  The depository will make best efforts to provide the service. The BO cannot hold the depository liable for non-availability of the service in any manner whatsoever.

  If the BO finds that the information such as mobile number etc., has been changed without proport authorization the BO cannot hold the model and the BO cannot hold the proportion of the BO cannot hold the pro

- proper authorization, the BO should immediately inform the DP in writing.

Depository reserves the right to charge such fees from time to time as it deems fit for providing this service to the BO.

Disclaimer

The depository shall make reasonable efforts to ensure that the BO's personal information is kept confidential. The depository does not warranty the confidentiality or security of the SMS alerts transmitted through a service provider. Further, the depository makes no warranty or representation of any kind in relation to the system and the network or their function or their performance or for any loss or damage whenever and howsoever suffered or incurred by the BO or by any person resulting from or in connection with availing of SMS alerts facility. The Depository gives no warranty with respect to the quality of the service provided by the service provider. The Depository will not be liable for any unauthorized use or access to the information and/or SMS alert sent on the mobile phone number of the BIO or for fraudulent, duplicate or erroneous use/misuse of such information by any third person.

Liability and Indemnity

The Depository shall not be liable for any breach of confidentiality by the service provider or by any third person due to unauthorized access to the information meant for the BO. In consideration of the depository providing the service, the BO agrees to indemnify and keep safe, harmless and indemnified the depository its officials from any damages, claims, demands, proceedings, loss, cost charges and expenses whatsoever which a depository may at any time incur, sustain suffer or be put to as a consequence of or arising out of interference with or misuse, improper or fraudulent use of the service by the BO.

Amendments

The depository may amend the terms and conditions at any time with or without giving any prior notice to the BOs. Any such amendments shall be binding on the BOs who are already registered as user of this service.

Governing Law and Jurisdiction:

Providing the Service as outlined above shall be governed by the laws of India and will be subject to the exclusive jurisdiction of the courts in Mumbai.

I/We wish to avail the SMS Alerts facility provided by the depository on my/our mobile number provided in the registration form subject to the terms and conditions mentioned below. I/We consent to CDSL providing to the service provider such information pertaining to account/transaction in my/our account as is necessary for the purposes of generating SMS Alerts by service provider, to be sent to the said mobile number.

I/We have read and understood the terms and conditions mentioned above and agree to abide by them and any amendments thereto made by the depository from time to time. I/We further undertake to pay fee/charges as may be levied by the depository from time to time.

I/We further understand that the SMS alerts would be sent for a maximum four ISINs at a time If more than four debits take place, the BOs would be required to take up the matter with their

I/We am/are aware that mere acceptance of the registration form does not imply in any way that the request has been accepted by the depository for providing the service.

I/We provide the following information for the purpose of Registration / modification (Please cancel whichever is not applicable.)

BOID		1		2	0	5	8	1	0	0									
														(Please	e write yo	ur 8 digit (	ClientID)		
Sole / First Holder's Name	: .																		
Second Holder's Name	: .																		
hird Holder's Name	: .																		
Mobile Number on which																			
nessages are to be sent		+ 9	)1																
							(PI	ease wri	te mobile	e numbe	without	t prefixinç	g countr	y code	or zero)				
he mobile number is registe	ered	in the	name	of :_															
Email ID :																			
				(P	lease v	rite only	ONE va	ild email	ID on w	hich com	municat	tion; if an	ıy, is to	be sent)					
X							لام								(	T*			
Sole / First Holder		_					U-		Secon	d Holder		_			,		Third	d Holder	



Financial Planning

IPO / NFO

\*Insurance

Broking

Mutual Fund

\*Research

\*Associate Company

Depository Services Currency Derivative

\*Commodities



# Pune e Stock Broking Limited

Regd. Office:

1198 Shukrawar Peth Subhash Nagar Lane No. 3 Pune 411 002 Tel: +91 20 41000600 Fax: +91 20 24498100 info@pesb.co.in www.pesb.co.in