

PESB CAPITAL VENTURES

REGD. OFFICE: 1198, SUBHASH NAGAR W/P, Shukrawar Peth (Pune), Pune, Pune City,
Maharashtra, India, 411002

Annexure B- Grievance Redressal Mechanism (for Accessibility Issues)

Grievance Redressal Mechanism – Accessibility Compliance (SEBI Circular dated July 31, 2025)

In compliance with the SEBI circular, PESB Asset Management LLP has established a dedicated grievance redressal mechanism to address accessibility-related complaints from persons with disabilities (PwDs).

1. Dedicated Channels

- o **Email:** aif@pesb.co.in
- o **Helpline:** + 020-41000600 (operational Mon–Fri, 9:30 AM – 6:00 PM)
- o **Web Form:** <https://www.pesb.co.in/>

2. Process

- o All accessibility-related grievances will be acknowledged within **2 working days**.
- o Resolution/response will be provided within **15 working days**.
- o Complex issues requiring longer timelines will be communicated clearly to the complainant.

3. Escalation Matrix

- o Level 1: Nodal Officer (Mr. Arpit Sandip Shah], Email: arpit@pesb.co.in, Contact: +91-8956663303)
- o Level 2: Compliance Head / Director / Partner, Vrajesh K Shah, vrajpesb@gmail.com, 8317004181